

MARINELLE O. CORPUZ

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ABOUT ME

I always want to be able to work in a company that offers an opportunity for learning and career advancement. I am a hardworking individual focused on completing work quickly to consistently exceed targets. I am also a reliable team member and passionate about providing customers with the best experience while also maintaining an organized workspace. Motivated to learn, grow, and work my way up the company's ladder.

WORK EXPERIENCE

Iggy's Inn and Restaurant

Barista Supervisor - Coffee Shop | September 2019 - January 2022

- Coordinated food and drink preparation and serving while maintaining cafe product quality levels.
- Maintains the workflow of the coffee shop.
- Make daily cash reports.
- Assists in the operation and directly reports to the manager.
- Manages inventory.

The Coffee Project

Head Barista | August 2013 - September 2019

- Maintains the workflow of the coffee shop while anticipating the customers' needs.
- Prepares coffee beverages and serves customers.
- Handles the cash register.
- Maintained clean and orderly dining spaces to provide positive appeal to customers.

Starbucks Coffee

Barista | February 2012 - July 2012 | November 2012 - June 2013

- Build and maintain customer rapport, while providing them with excellent customer service.
- Maintained clean work stations to adhere to health and safety guidelines.
- Highlighted store promotions, answered questions and handled transactions.
- Made and served specialty coffee and tea beverages.

EDUCATION

2007-2011 | Saint Louis University (Baguio City, Philippines)

Bachelor of Science in Hospitality and Tourism Management major in Hotel, Resort, and Restaurant Management

SKILLS

- Customer service
- Interpersonal communication skills
- Ability to multi-task and work on minimal supervision
- Strong passion for work