

## **Dennis Neil Fetalvero Famadico**

Provincial Address: **Poblacion, Calatrava, Romblon, Philippines**

Contact No.: **+639633370463 / +639369353839**

E-mail: [dennisneilfamadico@gmail.com](mailto:dennisneilfamadico@gmail.com)

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### **Career Objective**

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Seeking for an Industrial Engineering job or related in a private or government organization where my skills and knowledge will be enhanced and will have important utilization for the development of organizational productivity, improvement and continuous success.

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### **Work Experience**

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#### **Optical Manager**

May 2, 2022 - Present

L. Fortu Sese Optical Clinic

Barangay Liwanag, Odiongan, Romblon

#### Duties/Responsibilities

- Instruct personnel to promote or recommend products based on patient needs.
- Manage day to day operations and ensure SOP is strictly applied.
- Promote safety and health practices at all times on the working area.
- Assist patient's complaints regarding product issues and resolve it according to the management's SOP while cross checking warranty availability of the product.
- Review, analyze and evaluate monthly sales performance and profit; recommending solutions on how to minimize cost and maximize profit.
- Weekly or monthly inventory of products.
- Conduct monthly meeting with the team for continuous improvement of the optical.

#### **Site Supervisor**

January 2022 - April 2022

New San Andres Builders Construction Supplies and Trading

San Andres, Romblon

#### Duties/Responsibilities

- Daily monitor attendance of workers.
- Allocate jobs to workers according to their skills and experience.
- Daily monitor materials and equipment purchased and stored in the bunkhouse.
- Adhere safe and healthy work on the site.
- Coordinate with Project Engineer for updates of work.
- Regularly remind the foreman about the project timeline, work scope and SOP.

### **Technical Engineer Entry Level**

January 17, 2017 - September 3, 2020

ALSAYER GROUP HOLDING

Mohamed Naser Al-Sayer and Sons Est. Co. W.L.L (Toyota Service Center, Ahmadi, Kuwait)

#### **Technical & Operations**

##### Duties/Responsibilities

- Adhere health safety environment practices in accordance with the company and ISO standards. Report, record and correct any near-miss activity in the production area.
- Conduct Kodawari inspection in garage premises such as reception, production, washing, and delivery area.
- Perform hands-on vehicle inspection and diagnosis (engine and transmission, air conditioning, electrical systems, etc.) using appropriate software and tools based on the customer demands. Review, analyze and implement latest Technical Information for vehicle model countermeasure and standards.
- Lead and provide technical support to technicians as per manual standard procedures and Technical Information.
- Review, evaluate and analyze new vehicle models for preventive maintenance and corrective repairs. Conduct quality control inspection on vehicles after being serviced by technicians.
- Provide estimation of parts and labor costs as per customer request for necessary additional maintenance and repairs.
- Procure and monitor the required parts needed for IFTR warranty cases using SAP and coordinate with Spare Parts Department, Team Leaders and Service Advisors.
- Documentation of Internal Field Technical Report (IFTR) regarding with the warranty cases that will be submitted to the Technical and Warranty Division.
- Supervise monthly disposal of warranty parts considered as waste and ensure warranty parts storage area is organized.
- Accomplish other tasks given.

### **Industrial Engineer Intern**

April 20, 2015 - May 19, 2015 (Summer Class, 240 hours required accomplished)

Department of Public Works and Highways - Bureau of Equipment (Manila, Philippines)

##### Duties/Responsibilities

- Review, analyze and/or develop standard operating procedures of Dredging Operations in Floating Equipment Division (FED).
- Review, analyze and update the Equipment Status, Preventive Maintenance and Utilization Report (ESPMUR) of the Equipment Operation and Maintenance Division (EOMD). Monitor discrepancies on the report such as oil and gas consumption costs, light or medium or heavy repair cost, and other related activities.
- Submit an accomplishment report to the BOE director's office at the end of the training.

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### Key Skills

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- Time Management
- Problem Solving
- Flexibility
- Teamwork
- Preventive Maintenance
- JIT System
- Microsoft Office skills; SAP Software
- Knowledge of Lean Six Sigma, Project Management and Principles of Logistics

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### Trainings/Seminars/Certifications

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- Project Management - Casal Campus Seminar Room (TIP), September 29, 2014
- Essential Automotive Knowledge - Al Rai Toyota Training Center, February 15, 2017
- Toyota Technician Course - Al Rai Toyota Training Center, April 5, 2017
- Pro - Technician Electrical Course - Al Rai Toyota Training Center, September 5, 2018
- Workshop on Lean Six Sigma Yellow Belt Course - Technological Institute of the Philippines, April 12, 2019
- Certified Lean Six Sigma Yellow Belt with certificate number - 41533022
- Basic Occupational Safety and Health Training for Safety Officer 1 - Online Seminar & Training by DOLE, June 24 - 25, 2021

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### Education

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#### College School

#### Bachelor of Science in Industrial Engineering

November 2009 - October 2015

Technological Institute of the Philippines - Manila, Philippines

(References to be given upon request)