



# CLEMIR VIÑALON

## TECHNICAL ANALYST

### PERSONAL PROFILE

I am a results-oriented technical analyst with excellent communication skills as well as a deep understanding on MS Windows Operating System and MS SQL Database platforms.

### AREAS OF EXPERTISE

- Technical Support Analyst
- Windows Server Administrator
- Microsoft Exchange Administrator
- SQL Database Administrator
- Project Management
- AVAYA Aura
- Network and Telecoms
- People Management

### PROJECTS HANDLED/PARTICIPATED

- Check Image Clearing System (CICS)
- Philpass Participant Browser (PPB)
- Enhanced Covered Transaction Report (eCTR)
- AVAYA PABX System
- STS Jasper Migration (Check Printing System)
- eBBS (Banks Corebanking System)
- Enhancement
- Velocity Application Implementation
- Electronic Signature Capture System (sSigCAP)
- NAS Migration
- SQL Database Mirroring

### CERTIFICATIONS

- Project Management 1
- Windows Server 2016 Administrations
- AVAYA Aura Call Management Systems

### WORK HISTORY

#### Technical Analyst Level: Assistant Manager

Standard Chartered Bank | July 2007 - Present

- Responsible for the implementation and delivery of the Group Strategy to ensure support of the IT infrastructure services thus providing Business with a stable IT environment
- Assist the CSS Technical Manager by providing leadership for the use of technology systems, resources, operations and information technology to further the country mission
- Ensure alignment to global IT policies and standards to support local initiatives; migration and implementation of best practice from peer sites and providing cost effective and compliant IT solutions to the business thus contributing towards the financial performance and growth of SCB in the local market
- Ensure the business is equipped with the necessary technology solutions and processes form compliances purposes

#### System Administrator

IMI Global | July 1998 - July 2007

##### Email Administrator

- Maintaining corporate email systems, its security, integrity and connectivity to all users
- Deployment, Monitoring, Administration & Upgrades of Mail Servers
- Daily monitoring of corporate email system ensuring 100% availability
- Review logs and queues, and monitors the growth of the information databases and recommend appropriate action when it is needed
- Email System Management: account maintenance: creation, deletion, activation, deactivation and update information as necessary

##### Windows Systems Administrator

- Handling all Windows Server across sites
- Setup and install Active Directory Controller and Child Domain Controller
- Active directory account management: account creation, deletion and termination
- Web administration by managing the company's Internet and Intranet sites
- Maintaining and Administering the company's FTP/SFTP Sites
- Access provisioning to users on shared network drive (SND)
- Knowledge of Windows Domain architecture, Active Directory, Network Infrastructure including LAN/WAN concepts and detailed information on the security concepts of the domain.
- Hands on experience in patch management & AntiVirus deployment.
- Supporting Client-Server/ Web based Business Applications on different Windows platforms.

### SCHOOL ATTENDED

#### Adamson University

Bachelor of Science| June 1993 - March 1998  
BS Computer Engineering

### WORK REFERENCES

Eric Bohr Y. Quiroga  
Standard Chartered Bank - Technical Manager  
Email: eric.quiroga@sc.com

Mylene M. Viñalon  
Accenture - Application Support  
Email: mylenevinalon@yahoo.com

### CONTACT INFORMATION

Email: angel\_chevin77@yahoo.com  
LinkedIn: linkedin.com/in/clemir-vinalon-357a551a5  
Phone: 0998-8452326