JOEL MARZAN

Bgy., Balecbec Naguilian La Union, Philippines +639705797355 joelmarzan18@gmail.com

CAREER OBJECTIVES

To apply for position offering new challenge and responsibilities and to have opportunities for the growth and advancement through companies that offer high creative environment as a major contributor in attainment of the organization by being an effective and efficient co-worker of the same time fulfilling my practical and non-material.

POSITION: Production Labourer Food and Beverage
YEARS OF EXPERIENCE: 9 years experience for Food Industry

EMPLOYMENT HISTORY

Position: Waiter
Company: AAG Company-Hasa Steak and Grill
Address/Country: Kingdom of Saudi Arabia
Date: 2018-2020

Position: Team Leader and Cashier
Company: Almawarid Recruitment Company
Address/Country: Riyadh Saudi Arabia
Date: 2014-2016

Position: Cook, Crew Trainer, Kitchen Grill and Dining Crew
Company: (SSA) Staff Search Asia Service Cooperative (Jollibee Foods Corporation)
Address: Assumption rd., Baguio City Philippines
Date: 2009-2014

JOB DESCRIPTION AND RESPONSIBILITIES

- Greeting guests, taking drink and food order
- Staying attentive to the needs of guests in the dining area
- Deliverithe food from the Kitchen to the guests
- Present menu and provide detailed information when asked
- Communicate orders details to the kitchen staff
- Ensuring the food orders is made correctly by kitchen staff and looks presentable for guests
- Inform customers about the day's special
- Arrange table settings and maintain a tidy dining area
- Carry dirty plates, glasses, and silverware to kitchen for cleaning
- Deliver checks and bills payments

SPECIAL SKILLS/INTEREST

- Skilled in food preparation of different assigned dishes (Turkish, Arabic)
- Trained at Coffee Shop (Latte, Espresso, Cappuccino, and American coffee)
- Trained as Cashier, Team Leader, Waiter, and Crew Trainer
- Cook- Filipino Cuisine

MAJOR ACHIEVEMENTS
Certificate of Recognition as best in Kitchen
Certificate of Recognition as best in Grill Station
Certificate of Recognition as most Organize Crew
Certificate of Recognition as Service Cooperative (cOop)
Certificate of Recognition as Consistently living the values of customer first
Certificate of Recognition as Excellent performance in food Service and cleanliness (FSC)

DECLARATION
I announce that the above mentioned pieces of information given by me are accurate and true according to my knowledge.

EDUCATIONAL BACKGROUND **Years [from]-[to]**
Course**:** Bachelor of Science in Hotel and Restaurant management 2011-2012 (Undergrad)
School: STI College Baguio City, Philippines
Address:New Lucban rd., Baguio City

Tesda Certificate
Course: Automotive Servicing NC11 2009-2010 (Graduate 6 months)
School: Baguio School of Business and Technology
Address: Magsaysay Avenue, Baguio City Philippines

REFERENCES AVAILABLE UPON REQUEST

JOEL MARZAN
Applicant

JOEL MARZAN **#15** Balecbec Naguilian La Union, Philippines
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Date: 31/05/2022

Dear maam/sir,

I'm writing to you regarding the open position for Production Labourer Food and Beverage in First Choice Foods Inc. I came across your posting onfjobbank.gc.ca .with over 9 years of experience in the food industry. my skills prove that I am strong candidate for therole, and I'm confident that I will make a valuable addition to your establishment. I know that I'm strong candidate to fill out your team.

While working as Waiter at the Hasa Steak and Grill in Kingdom of Saudi Arabia. I learned the ins and outs of the industry, including food handling techniques and how to make orders efficiently in a 120+ seat restaurant. I believe I would be a strong addition to your team, and contribute to the ongoing operational success of your company. Some of the key talents I can

bring to your company include safety/sanitation/quality control/inventory management/team building and training, and accurate determining a customer's needs before providing them with prompt service.

MY ACCOMPLISHMENTS INCLUDE

- Implementing new menu introduction strategies, manually calculating and splitting bill's
- Completing 53 orders when the POS terminal was down
- Bussed tables, printed menus, seated customers, and assisted waiters with drink orders
- Cleaned tables and dining floors of dining area ensuring that customers enjoyed a pleasant , hygienic dining experience.
- Trained new hosts in providing excellent customer service and inflect resolution techniques

With my wealth of experience, I am the perfect fit for your restaurant. I have attached my resume to further demonstrate my previous experience and valuable skills. I have inclused my resume for your review and would be thankful for the opportunities with you in the near future to further discuss my application.

Thank you so much for your time and consideration.

Sincerely,

JOEL L. MARZAN