MARINELLE REBOLLIDO

+33 6 84 83 90 41
marinellerebollido@gmail.com
Paris, France

PROFESSIONAL SUMMARY

- Positive and friendly Service Staff with over six years of extensive experience working in a fast-paced food preparation environment. Proven people skills as a successful staff with high customer satisfaction. Proven time-management skills and attention to detail. Success multitasking while remaining professional and courteous.

- Motivated Counter Assistant skilled at providing exceptional service, accurately handling money and meet customer satisfaction and sales. Resourceful and driven with 3 years experience. Well-versed in store operations. Passionate about exceeding customer expectations to building loyalty and retention.

WORK EXPERIENCE

Service Staff August 2015-Present
Embassy of Jordan
Paris, France

- Maintain order and cleanliness of work areas to conform with health codes.
- Set up dining room to meet hospitality and service standards.
- Arrange place settings with clean tablecloths, napkins and tableware to prepare for incoming guests.
- Handle food safely and keep spaces clean to protect customers from food borne illness and maintain proper sanitation.
- Satisfies guest by topping off drinks and offering condiments, napkins and other items.

Counter Assistant February 2011-January 2014
SM Appliance, SM Molino
Cavite, Philippines

- Delivered top quality customer service while managing multiple tasks.
- Validate accuracy and correctness of billed amount versus system
- In charge of training newly hired cashiers
- Demonstrated accurate cash handling and sales and managed cash debit and credit transactions.
- Verified order accuracy and delivered to guests on-time to promote great service.
- Offered information regarding sale promotions and new products.
- Processed payments for customers quickly and accurately to exceed productivity standards.
- Handled incoming telephone calls to collect messages and field basic inquiries.
- Coordinated schedules, set appointments and printed related paperwork.

EDUCATION

Bachelor of Science in Nursing June 2006-April 2010
University of Perpetual Help
Cavite, Philippines

SKILLS

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- Positive Attitude
- Good communication and Interpersonal skill
- Willingness to learn more
- Can work under pressure
- Patient and friendly
- Has Good stamina
- Compassionate and Caring
- Care Coordination
- Critical Thinking
- Monitoring Vital Signs
- Patient Care Assessment
- Patient Care Oversight
- Housekeeping Support
- Multitasking and Prioritizing
- Service-Oriented
- Exceptional customer service skills
- Dedicated and reliable employee

PROFESSIONAL CREDENTIALS

Registered Nurse #0679646
Professional Regulation Commission
Philippines