PIERCE ALDIN B. ACIERTO

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SUMMARY

My professional aim has always been to share learned skills, expand my knowledge, and be one of the active contributors in making myself and the company more productive and attain greater heights; to learn more techniques in IT support especially in newer systems, creating efficient workflows and to learn more programming languages, especially on AI. In my 9 years working as an IT support, I learned how to interact with different people, create connections, and learned and taught people how to efficiently make use of their workstations, servers, and gadgets depending on the company's discretion.

Currently, I'm working as a Media Administrator for the Technical Operations Division of ABS-CBN. For 5 years working under the company, I learned and implemented various new systems, created workflows that suit different clients, and operated and maintained different servers, workstations, media hardware, and software.

SPECIAL SKILLS

- PC workstation: Repair/Installation/Maintenance
- Programming Java, C++, PHP
- Network Administrator/Maintenance
- Video Editing (Sony Vegas, AVID media composer)
- Dream Weaver
- Adobe Photoshop

WORK EXPERIENCE

TOD-IPOSTABS-CBN

Media Administrator
(January 13, 2016 – Present)

Job details:

Facilitates the TOC-IPost day to day activities, including but not limited to:

- Supports clients in delivering materials (video and audio) for editing and submitting to TOC for airing.
- Supports in implementation and education of clients on new Ipost hardware and software acquisitions.
- Troubleshoots server/network and workstation issues
- Provides an avenue for clients to record and store materials for future editing.
- Responsible for monthly/emergency server maintenance

NetGames BPO

IT Helpdesk Support Engineer/Network security administrator/supervisor
(February 2010 – January 2013)

Job details:

- Server/network/workstation administration.
- Secures/ensures smooth and trouble-free servers/network/workstations.
- Supports the employees//users on the game's installation/bug fix and workstation issues.
- Leading the IT team, and educating them on new hardware and software acquisitions.
- Supervises the IT team's daily activities.

Game Support Agent
(July 2009 – February 2010)

Job details

- Facilitates game administration
- Supports client/gamers
- Reports bug/game testing and game troubleshooting issues.

SEMINARS/TRAININGS ATTENDED

DALET/Central Ingest administrator training: July, 2018

DALET/Central Ingest introduction and conceptualization seminar: Dec, 2017

Society where Information Technology molds Experts S.I.T.E (Thesis Presenter): February, 2015

JPCS Seminar "A Guide for a better Title Proposal in Writing Thesis and Capstone Projects": September, 2014

DigiBayanihan Leadership Workshop: September, 2014

4th Digital Youth Award 1st Eduspec (Judge): November, 2013

Equela Training program: September, 2013

Sophos Anti Virus Training: March, 2010

EDUCATIONAL BACKGROUND

College	:	University of Perpetual Help College of Nursing June 14, 2004 – March 15, 2006 Bachelor Science in Computer Studies June 14, 2013 - April 2015

CHARACTER REFERENCES

Available upon request