

RACRAQUIN, CAROL RAVANCHO

Permanent Address : # 067 Balayang Alaminos City, Pangasinan, 2404 Philippines

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Citizenship: Filipino

Date of birth: November 29, 1991

Height: 157 cm

Weight: 50 kgs.

Language: Fluent in English (written and read excellent)



CAREER OBJECTIVE: *To obtain the position in a reputable institution wherein my skills and professional experience can be utilized towards professional growth and development of the company and myself.*

WORKING EXPERIENCE:

Pioneer Guest Room Attendant

Wynn Resort Limited

Wynn Palace

June 13, 2016 to April 3, 2020

Duties : Responsible for providing guest needs and comfort such as cleanliness of guest rooms, clean sheets beddings, toiletries etc. through high standardization.

Pioneer Guest Room Attendant

MCE Leisure Philippines

Nobu Hotel Manila

July 07, 2014- January 15, 2016

Duties: Responsible for providing guest needs and comfort such as cleanliness of guest rooms, clean sheets beddings, toiletries etc. through high standardization.

Account Coordinator

Topserve Manpower Solutions Inc. c/o Cebu Pacific Air

NAIA TERMINAL 3

July 09, 2012-June 22, 2013

Duties: Responsible in providing manpower during operations, and assigned each to its designated area such as airline check in counter, boarding and disrruption. Responsible also for assisting passengers needs and inquiries in terms of there flights.

EDUCATIONAL BACKGROUND:

Course: Bachelor of Science in Tourism major in Travel Management

Tertiary: Lyceum-Northwestern University
Dagupan City, Pangasinan
(2008-2012)

Secondary: Colegio San Jose de Alaminos
Alaminos City, Pangasinan
(2004-2008)

Primary: Balayang Elementary School
Alaminos City, Pangasinan
(1998-2004)

Skills:

- Comprehensive knowledge of handling complex customer situations.

- Excellent in interpersonal communication skills in dealing people from different geographies and cultures. (
- Skilled in handling multiple tasks and work under pressure

References:

Ms. Diane Joy Sangcap
Guest room Attendant
Wynn Palace Cotai, Macau
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Mr. Henry Agustin Jr.
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