

Fritzi Awayan

La Trinidad, Philippines

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SUMMARY

Reliable Physical Therapist Assistant offering 3 years of expertise showing patients how to perform therapeutic exercises. . Exceptional experience working with geriatric and disabled individuals.

Accomplished Owner offering 5 years of progressive business experience. Dedicated to maximizing bottom-line profits with forward-thinking approaches and clear focus on continuous improvement. Knowledgeable about financial administration, regulatory compliance and recordkeeping.

SKILLS

- Body mechanics
- Conditioning
- Progress reports
- Therapeutic equipment
- Heavy caseloads
- Self-care instructions
- Confidential information
- Range of motion exercises
- Patient evaluations
- Training & Development
- Team building
- Sales strategics
- Issue resolution
- Bookkeeping
- Purchasing and planning
- Customer retention
- Computer skills

EXPERIENCE

Business Owner

January 2018 - Current

Frhainzyne's Potted Plants Shoppe

La Trinidad, Philippines

- Promoted business on social media platforms to maximize brand identity and generate revenue.
- Conferred with customers to understand needs and finalize purchase orders.
- Kept records for production, inventory, income and expenses.
- Set pricing structures according to market analytics and emerging trends.
- Reconciled daily sales, prepared bank deposits and assessed financial transaction reports.

Oversaw company social media and marketing efforts to expand brand awareness and attract new customers.

Online Seller

January 2016 - Current

Erhainzyne's Potted Plants Shoppe La Trinidad, Philippines

- Maintained high feedback ratings from customers by responding quickly to questions and problems.
- Demonstrated exceptional customer service skills and translated complex conversations into simple solutions and sales.
- Followed up with customer inquiries promptly and maximized internet lead opportunities.
- Managed internet e-mail leads, calls and text messages and remained available to respond to inquiries professionally.
- Built strong rapport with customers and maintained meaningful contact after sale to encourage future business.
- Developed effective sales strategies to enhance customer satisfaction and boost sales.
- Monitored actuals, budgets and other strategic management tools to meet sales expectations.

Physical Therapist Assistant

September 2015 - March 2018

Potter's Hand Physical Rehabilitation La Trinidad, Philippines

- Administered simple range of motion exercises.
- Studied treatment plans and adjusted exercises periodically to maximize benefits.
- Contributed to patient care plan development and monitoring in outpatient setting.
- Instructed patients on proper hygiene, nutrition, exercise, lifestyle changes and ergonomic factors in daily activities.
- Checked calendars and scheduled patient appointments to minimize wait times.
- Traveled to patient homes for therapeutic treatments after surgery.
- Helped patients with removing or applying assistive braces, splints or slings.
- Trained patients in correct use, storage and maintenance of assistive devices.
- Assisted with treatment administration, therapeutic massages and physical therapy exercises.
Assessed patients for available range of motion and current vital signs to optimize treatment plans.

EDUCATION

Bachelor of Science Physical Therapy

May 2015

Pines City Colleges Baguio City, Philippines

LANGUAGE

English