



## PROFILE

I am versatile and can work under fast-paced and high pressured environment. I possessed strong inter-personal skills and able to cooperate well with people from a variety of cultures. Seeking for a challenging role that will utilize my experience and improve my skills to obtain a great satisfaction to guests.

## CONTACT

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## PERSONAL INFORMATION

Nationality: Filipino  
Birth Date: May 18, 1986  
Marital Status: Married  
Religion: Roman Catholic

# RENATO L. LATORRE JR.

HEAD BARTENDER

## EDUCATION

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**Our Lady of Fatima University – Quezon City, Philippines**  
2004 - 2008  
BS in Hotel and Restaurant Management

**Roosevelt College – San Mateo, Philippines**  
1993 – 2003  
High School Level

## WORK EXPERIENCE

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**Intercontinental Hotel – Abu Dhabi**  
**Head Bartender, January 2018 – Present**  
Knowledge in making with a variety of drink recipes  
Maintaining the appearance and cleanliness of the Bar Area.  
Knows how to maintain positive and charming interaction to the guests in a professional manner.  
Knows how to deal and resolve guest complains/issues.

**Shangri-La Qaryat Al Beri – Abu Dhabi**  
**Waiter/Bartender, December 2015 – 2017**  
Knowledgeable on the menu and give recommendations to the guests.  
Answering questions and sharing additional information regarding restaurant products.  
Providing excellent service to ensure guests' satisfaction.  
Taking customer orders and delivering food and beverages.

## WORK EXPERIENCE

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**Hotel Rembrandt – Manila, Philippines**  
**Banquet/Lobby Waiter, November 2013 – 2014**

Maintain high standards of safety and cleanliness.  
Knowledgeable in doing set ups and supervise new team member.

## CERTICATES / TRAININGS

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**Security Awareness Training**  
**Shangri-La Hotel – Abu Dhabi**  
November 2016

**Fire Life Safety Training**  
**Shangri-La Hotel – Abu Dhabi**  
June 2017

**Spirits & Wine Training**  
**Shangri-La Hotel – Abu Dhabi**  
August 2017

**Delighting & Engaging with the Guests Training**  
**Shangri-La Hotel – Abu Dhabi**  
November 2017

**Food and Safety Management System**  
**Shangri-La Hotel – Abu Dhabi**  
November 2017

## SKILLS

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Good Comprehension Skills  
Leadership Commitment  
Initiator and Anticipator  
Knowledge in computer  
One-Stop-Shop  
Flexible, Fast-learner, Team Player  
Strong Inter-personal skills

## REFERENCES

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**Mr. Bernardo Baltazar**  
**Assistant Restaurant Manager**  
**InterContinental Hotel Abu Dhabi**  
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**Mr Roldan Garotte**  
**Assistant Restaurant Manager**  
**InterContinental Hotel Abu Dhabi**  
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