

# CV

# MUHAMMAD SHAHID CHAUDHRY

## CONTACT



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006583544143

## SKILLS:

- Basic Computer Knowledge.
- High attention to details.
- Ability to adapt and flexibility.

## LANGUAGES KNOWN:

- English
- Malay
- Hindi

## LANGUAGES WRITTEN:

- English

## OBJECTIVE

I'm an determined individual with extensive management experience and customer service orientated with sound analytical and communicational skills with strong determination and abilities to move up the ladder by proving work skills.

## PERSONAL INFORMATION

D O B : 03 Feb 1983

Marital Status : Single

Gender : Male

FIN No : G1327063k (Long Term Pass Holder)

Passport No : AP4193183

## QUALIFICATION

2001

**Secondary School (Completed)**

2002-2003

**Higher Secondary School Intermediate**

## PROFESSIONAL EXPERIENCE *(Previous & Current)*

- Worked at The Connoisseur Concerto** as an **"Shift Manager"** with an monthly **salary of \$2400**. From 2017 – 2019. Reason's for leaving is due to poor pay increment)

**Job Duties:** To Supervise Service Crews on the day-to-day sales & service operational duties. To Coach newly joined service crew on customer service, POS operations and cashiering duties. To lead the supervised team to achieve upselling targets. To attend and respond to guest needs, queries and feedback promptly and professionally. To ensure mise en place at all stations are ready for use at all times. To Perform opening and closing of bar without supervision. To be proficient in beverage preparation and able to perform full bar duties alone. To perform receiving and checking of stocks and ensure proper storage according to First in, First Out (FIFO) rule. To lead by-example in accordance with company SOP, and rules & regulations. To achieve a minimum score of

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## HOBBIES:

- Reading
- Travelling
- Gymnasium
- Cricket

## EMPLOYMENT REFERENCES

Both professional and personal References are available on request.

## PROFESSIONAL EXPERIENCE (Previous & Current)

90% for the monthly BQC (Boutique Quality Checklist) Appraisal (Team Effort). To stand in as Head - of -Boutique in the absence of an Assistant/Store Manager. Perform any other appropriate duties and responsibilities as assigned by supervisor. To perform daily ordering of stocks from central kitchen (CK) through system without supervision. To handle simple guest complains in the absence of a manager.s

- *Worked at **Kingdom Bakery**, Shop Name: Kokomama-near Dhoby Ghaut MRT Station. From May 2015 – 18 December 2016, as an **Waiter/Service Crew** in F&B in **Salary \$2850**, Having the role of Store Supervisor.*

**Responsibilities:** Includes Table Setting, Barista, Handling the Cashier, Able to do Korean Desserts such as Bingsu and preparing Beverages/ Food and ETC. Reason for leaving: Business was Closed.

- *Worked at **Holiday Inn Hotel** as an **Part-Time Waiter**, Malaysia, KL, from 2011-2013.*

- *Worked at **Avari Hotel, Pakistan** as an **Housekeeping**, Banquet, Room Attendant and Service Staff for 3 years.*

- **My Expected Salary from the New Job: \$2400 to \$2600**, One of notice from my current job to start work.