



RHONA JEY S. ELLO

CUSTOMER SERVICE

CONTACT ME AT

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SKILLS SUMMARY

Customer Service

Time Management

Computer Literate

Email/Phone Management

Team Player

Multi-Tasker

AWARDS RECEIVED

 Perfect Attendance Awardee

PERSONAL PROFILE

Customer service professional with strong ability to multi-task, prioritize, and manage time effectively. Ability to handle high volume calls, active listening skills, and proven ability to resolve customer complaints in a professional manner.

WORK EXPERIENCE

Outbound Caller

Arriba Telecontact Inc | January-March 2019

- Outbound Calling
- Sales

Customer Service Representative

Concentrix Services Corp. | April 2019-Present

- Experience resolving complex customer inquiries
- Passionate about building strong customer relationships

EDUCATIONAL HISTORY

University of Science and Technology of Southern
Philippines (USTP)

BS Electro-Mechanical Technology