



Pristine Casiño

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MBA, MCP, Snr NAV/BC Functional Consultant

Experience of **9++ years in Microsoft NAV and Business Central** applications. Proven data management and problem-solving skills, fast learning curve, and ability to adapt to evolving industry trends. A dedicated professional with the attitude to give extraordinary efforts, time and resources in completing project deadlines.

CORE COMPETENCIES

- ♦ Dynamics 365 Business Central ♦ MS Dynamics NAV 2018 ♦ MS Dynamics NAV 2017 ♦ MS Dynamics NAV 2016 ♦ MS Dynamics NAV 2015 ♦ MS Dynamics NAV 2013 ♦ MS Dynamics NAV 2009 ♦ MS Dynamics NAV 2005 ♦ Dynamics 365 CRM ♦ MS Power BI Reporting ♦ Jet Report
- ♦ *Microsoft Certified Professional E729-9935*
- ♦ *Microsoft Dynamics Navision 2013 Core Setup and Finance Specialist E729-9936*
- ♦ **Microsoft Dynamics 365 Business Central Functional Consultant H629-8536**
- ♦ **Achievement January 5, 2021, 1st Day Exam Release Date**

PROFESSIONAL EXPERIENCE

I. Business Central Consultant

January 2022 - Present

KE CONSULTING through Sharesource Australia

8a/33-39 Shore St West Cleveland QLD Australia 4163

Key member of the team in delivering the following services to the clients:

- ♦ Business Process Reviews
- ♦ Solution Design
- ♦ Testing and Training
- ♦ Support, Investigating Add-ons

II. Business Central Application Specialist, *Client Services*

January 2021 – December 2021

WEBSAN SOLUTIONS INC. through Flat Planet Philippines

245 Fairview Mall Drive, Suite 200 Toronto, Ontario, Canada M2J4T1

2021 Microsoft Global Partner of the Year Winner – Dynamics 365 Business Central

- ♦ Project implementation which may include documentation, configuring the system, loading data, conducting training, supporting user acceptance testing and other related tasks.
- ♦ Collaborate with team members to design the best solution to client' needs.
- ♦ Identify and recommend customizations and enhancements to exceed client requirements.
- ♦ Provide ongoing support to new and existing clients.

III. Senior Navision Functional Consultant, *Business Solutions Division*

July 2015 – January 2021

LONICERA PTY LTD through Kinetics Innovative Staffing

270 Ferntree Gully Road, Notting Hill, Victoria, Australia 3168

- ♦ Implementation Methodology
- ♦ Initial **MS Dynamics Navision** and **Business Central** application configuration of Financial, Inventory, Sales and Purchasing modules
- ♦ Data import and export for initial data uptake
- ♦ Project management and coordination with other members i.e. technical and development
- ♦ Business process review analysis
- ♦ End user training
- ♦ Go-live and post go-live support
- ♦ Project supports in **CRM** and **PowerBI**
- ♦ Accounts Processor for Recurring Billings, Time Entries and MS CSP Billings

IV. Navision Functional Consultant, Professional Services Division

July 2012 to February 2014

PERFORMANCE ADVANTAGE SYSTEMS INT'L., INC.

Mezzanine A. LPL Center LP. Leviste St., Salcedo Village, Makati City, PH

- ◆ Lead process reviews and application configuration discussions with clients
- ◆ Collect requirements, analyze businesses and execute process workshops
- ◆ Consult client to collect all relevant data and master files for implementation i.e. list of bank, customers, vendors, inventory, fixed assets, chart of accounts and its beginning balances
- ◆ Building up database and applying setup based on customer requirements
- ◆ Configure ERP application consulting customers
- ◆ Train end users in specific modules **MS Dynamics Navision 2009 RTC and 2013**
- ◆ Provide post-training support to clients as needed
- ◆ Interact with teams of developers, programmers and offshore teams then monitor progress
- ◆ Prepare necessary project documentations associated with implementation like implementation manuals, customer query data, issue logs and their resolution
- ◆ Develop and enforce collaborative working relationships with customers

V. Planning and ERP Navision Systems Officer

May 2010 to June 2012

DAIKIN AIRCONDITIONING PHILIPPINES INC., Planning and Corporate Services Division

8th Floor Sunnymede IT Center, South Triangle, Quezon Avenue, Quezon City, PH

- ◆ In charge of monitoring and maintaining **MS Dynamics Navision 2005 and Jet Report**
- ◆ Installation of application software at server and workstations.
- ◆ Identify the hardware system specifications needed for customization and improvement via consultations with the requesting user/s or department
- ◆ Conduct training and provide training manuals to old and newly hired employee who will be assigned to use the system.
- ◆ Provide troubleshooting, direct coaching and support to users who encounter functional issues not specified in the available manuals; further testing of new solution acquired prior the actual application in the system.
- ◆ Records new entry and manages master list of GL, FA, items, customers, banks and vendors
- ◆ Manages approval setup and templates for Accounting, Sales, Service and Purchasing Divisions with relation to system.
- ◆ Act as control reference in providing unlimited support and assistance to all system users.

EDUCATION

Post Graduate Malolos City, Bulacan, PH	La Consolacion University MASTER IN BUSINESS ADMINISTRATION GPA 1.30 (Grading System 1.25 = 94 to 96%)	2005 –2010
Tertiary Sta. Mesa, Manila, PH	Polytechnic University of the Philippines BACHELOR OF BANKING AND FINANCE GPA 1.88 (Grading System 2 = 85 – 87%)	2001 – 2005

TRAININGS

1. **Bookkeeping and Basic Accounting for Non-Accountants** June 24 – 25, 2014
BUSINESS COACH, INC. – 31 Anapolis St., Greenhills, San Juan City, PH
◆ Basic bookkeeping, accounting procedures and financial statements
2. **Tele-Friendly Service Experience** October 29, 2011
KAIZEN MANAGEMENT SYSTEMS, INC.
City & Land Mega Plaza Bldg., Ortigas Center, Pasig City, PH
◆ Guidelines and communication tools on how to project a professional image to callers
3. **Result Monitoring and Evaluation (RME)** March 17 – 20, 2009
NATIONAL ECONOMIC DEVELOPMENT AUTHORITY – PMS, DENR – HRDS Training Room
◆ Data collection and analysis, methods and techniques of designing, analyzing and implementation, and principles of effective report writing.
4. **On-The-Job-Training (OJT) on Foreign Exchange Trading Market** SUMMER 2004
PERFORMANCE FOREIGN EXCHANGE CORPORATION – Mezzanine Floor Tower 2 The Enterprise Center, 6766 Ayala Avenue, cor. Paseo de Roxas, Makati City, PH
◆ Exposure to market commentaries, analysis of the research department and trading experts, and interpretation of market movements via technical indicators.