

# MICHELLINE C. SORRO

Unit 932 Cityland Dela Rosa Condominium  
Dela Rosa St. Brgy. Pio del Pilar, Makati City  
+639451324688  
[michelline.sorro@gmail.com](mailto:michelline.sorro@gmail.com)



## PERSONAL INFORMATION

Age : 37  
Date of Birth : August 8, 1984  
Civil Status : Single  
Gender : Female

## EDUCATION

### COLLEGE

Diploma : Bachelor of Science in Nursing  
Name of University : Medici di Makati College (Formerly Makati Medical Center College)  
Address : 1061 Metropolitan Avenue, San Antonio Village, Makati City  
Period Attended : From November 2017 – March 2020  
Date of Graduation : September 10, 2020  
Recognition : Best Research Paper (Quantitative)

### SECONDARY

Name of School : Lagro High School – Fairview Annex  
Address : North Fairview, Quezon City  
Period Attended : From June 1997 – March 2001

### ELEMENTARY

Name of School : Old Balara Elementary School  
Full Address : Barangay Holy Spirit, Old Balara, Quezon City  
Period Attended : From June 1991 – March 1997

## TRAINING/SEMINARS ATTENDED

- Title : Nursing Management on Liver Care: Updates on Viral Hepatitis and Liver Cancer  
Date : January 31, 2018
- Title : Pediatric Cardiology: Exploring Trends in Critical Congenital Heart Defects Management  
Date : February 28, 2018
- Title : Wound, Ostomy and Continence Care: Innovative Strategies in Nursing Management  
Date : October 23, 2018
- Title : Cervical Cancer Care and Management: Making a Difference in Patient's Lives  
Date : November 20, 2018
- Title : Step-Up Program at the Neuro-CV ICU (Conducted by Medici di Makati College in Partnership with Makati Medical Center)  
Date : June 28 – July 12, 2019

## SKILLS

Vital signs monitoring  
Infection control  
Patient safety  
Critical thinking  
Patient assessment  
Documentation  
Health teaching/Patient education and instruction  
Therapeutic communication  
Computer literate

## ABILITIES

Attention to detail  
Problem solving  
Flexibility  
Empathy  
Teamwork  
Customer service  
Active listening  
Mindfulness  
Presence of mind

## LICENSING/CERTIFICATION

### **Philippine Nursing Licensure Examination Passer**

Date of Exam : November 21 – 22, 2021

Date of Oath-taking : January 7, 2021

### **Civil Service Eligibility**

Data Encoder

Certificate of Eligibility No. 26130079

## WORK EXPERIENCE

### **Thomson Reuters Corporation Pte. Ltd. – Philippine Branch**

20 Upper McKinley Bldg. Upper McKinley Road  
McKinley Hill, Taguig City, Metro Manila, Philippines  
Customer Service Representative (Tax and Accounting)  
December 1, 2020 – February 28, 2021

### **Transworld Systems Inc. (TSI)**

Meralco Avenue, Ortigas, Metro Manila  
MDB Asset Recovery (Collections)  
October 2015 – May 2016

### **Bahrain Financing Company (BFC)**

Ayala Avenue, Makati City  
Customer Service Representative  
July 16, 2012 – October 2015

### **NCO Group, Inc.**

Bonifacio Global City  
Taguig, Philippines  
Collections Agent  
August 16, 2010 – February 11, 2012

### **APAC Customer Services, Inc.**

Pawing, Palo, Leyte  
Customer Service Representative  
Sept. 21, 2009 – March 5, 2010