

Michel James Deligero Troyo

Address: Spring Village, Pakigne, Minglanilla, Cebu,
Philippines 6046

E-mail Add: mikitroyo97@gmail.com



Course: BS BIOLOGY

Date of Birth: May 12, 1998

Place of Birth: Cebu City, Philippines

Nationality: Filipino

Civil Status: Single

Height: 5'6 ft

Weight: 155 lbs.

Languages: English & Tagalog

Objective: Biology student seeking a position in a healthcare setting. To build a long-term career that enhances my educational skills and professional skills in a stable and dynamic workplace.

PROFESSIONAL LICENSES:

- * Registered Real Estate Salesperson**

WORK EXPERIENCE:

- Medical Encoder/Covid 19 RT-PCR Swabber (Covid - Molecular Laboratory) – February 2021 to Present**

*Biopath Clinical Diagnostics, Inc. Cebu, Philippines

- Customer Service Representative (Full-time account with *Expedia Chase Inc.*) - February 2020 to February 2021**

*Sykes Asia, Inc.

- Customer Service Representative (Part-Time Seasonal account with *Pearson Education Inc.*) – November 2019 to January 2020**

*Sykes Asia, Inc.

- Property Specialist – August 2019 to November 2019**

*In House- Real Estate Agent of HT Land, Inc Mandani Bay Cebu, Philippines

- Clinical Receptionist- June 2019 to July 2019**

*Perpetual Succour Hospital, Inc. Cebu Philippines

HIGHEST EDUCATIONAL ATTAINMENT:

TERTIARY:

**Bachelor of Science in Biology
Cebu Doctor's University
2018-2019**

**Bachelor of Science in Medical Technology
Cebu Doctor's University
2015-2018**

SECONDARY:

**University of San Carlos -South Campus
J. Alcantara St. Cebu City
2011-2015**

ELEMENTARY:

**University of San Carlos -South Campus
J. Alcantara St. Cebu City
2009-2011**

**Colegio De la Inmaculada Concepcion
45 Gorordo Ave, Cebu City, Cebu
2006-2009**

SKILLS AND ABILITIES

- **Demonstrates laboratory procedures**
- **Laboratory machine operations**
- **Knows how to use laboratory apparatus**
- **Able to communicate properly**
- **Computer literate**
- **Ability to handle under pressure and multitasking**
- **Willing to be trained and very passionate**
- **Able to react with diverse cultures or groups**
- **Microsoft office tools proficient**
- **Proficient in English as seen in writing and speaking**
- **Easily adapts to any work environment**
- **Efficient, hard-working, submissive to authority and accomplishes task-related activities**
- **Physically and strong with excellent customer service skills**
- **Able to react with diverse cultures or groups**
- **Hardworking and dedicated to finding success**

SEMINARS ATTENDED

- **CONTINUING PROFESSIONAL DEVELOPMENT**

Conducted from JULY 3 AND 4 as REGISTERED Real Estate Salesperson

- **TOOLS TO PEAK OF PERFORMANCE**
Conducted from October 16 and 17 2019 accordance to behavioral traits as Real Estate Salesperson
- **CONTINUING PROFESSIONAL DEVELOPMENT (RENEWAL FOR 2020)**
Conducted from 19 AND 20 as REGISTERED Real Estate Salesperson

AWARDS:

- **MVP sports awardee in Badminton AY: 2018-2019**
- **Region VII Palarong Pambansa Awardee 2015 in Badminton**
- **Philippine National Games Awardee 2014 in Badminton**
- **Region VII Badminton Champion 2015**
- **Team Captain in College of Arts and Sciences Dance Troupe AY: 2018-2019**
- **Special award (Badminton and Dance) AY: 2015**

CERTIFICATES:

- **Certificate of Completion in COVID-19 Contact Tracing**
Johns Hopkins University (Coursera) September 2021
- **Certificate of Participation- Biosafety Orientation for COVID-19 Laboratory**
Research Institute for Tropical Medicine- Department of Health, Philippines (DOH)
- **Certificate of Attendance- CDRS ORIENTATION**
Department of Health – Epidemiology Bureau (COVID-19 Surveillance and Quick Action Unit)
- **Certificate of Recognition- Achieving the (Quota Beater 2)**
In-House Sales Channel – Property Specialist Level (Sales Production- Office Units)

ORGANIZATION:

- **Team leader of South area at Youth for Christ organization (2017)**

Hobbies and Interests:

- **Traveling**
- **Dancing**
- **Playing Badminton**

CHARACTER REFERENCE:

Mercylene Hernani

Chief Medical Technologist
09236393703

Chessa Mae Badajos

Property Specialist of HT LAND Mandani Bay
(+63) 926 933 6412

Bernadette Dela Cruz

Secretary of the College of Arts and Sciences
Cebu Doctor's University
Cel. +63(32)238-8333 local 196

Emmanuel Pardiñan

Department Chairman- BS. Biology
Cebu Doctor's University
(0925) 655 2010



Certificate of Attendance

This is to certify that

Michel James Troyo

attended the **CDRS ORIENTATION**
on August 09, 2021 (2-hour session) via ZOOM Meeting hosted by the
Department of Health – Epidemiology Bureau.

A handwritten signature in black ink, appearing to read "Alethea R. De Guzman".

Alethea R. De Guzman, MD, MCHM, PHSAE
OIC-Director III – Epidemiology Bureau
COVID-19 Surveillance and Quick Action Unit
Department of Health



Department of Health

**RESEARCH INSTITUTE FOR TROPICAL MEDICINE
BIOLOGICAL RISK MANAGEMENT OFFICE**

9002 Research Drive, Filinvest Corporate City Alabang, Muntinlupa City, 1781 Philippines
Tel: (632) 809-7599 / 807-2631/32/37 | Fax: (632) 842-2245



CERTIFICATE OF PARTICIPATION

is hereby awarded to

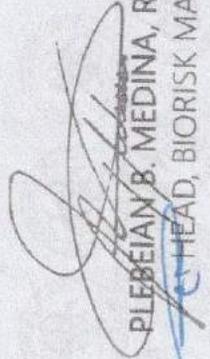
Michel James D. Troyo

for attending the

Biosafety Orientation for COVID-19 Laboratory

March 9, 2021
(6 Hours)

Given this 16th day of March 2021
at the Research Institute for Tropical Medicine -
Department of Health, Philippines


PLEBEIAN B. MEDINA, RMT, MSMT, CBO, IFBA CP
HEAD, BIORISK MANAGEMENT OFFICE


CELINA C. CARLOS, MD, CESO III
DIRECTOR IV



10th Floor, Glorietta 1 BPO Office Tower
Ayala Center, Makati City 1226 Philippines
Tel. +63 2 8817 8781
Fax. +63 2 8849 9390
www.sykes.com
ph.sykes.com

C E R T I F I C A T I O N

February 17, 2021

This is to certify that **Mr. MICHEL JAMES DELIGERO TROYO** was a REGULAR employee of SYKES Asia, Inc. from February 24, 2020 to February 7, 2021. He held the position of CUSTOMER SERVICE AGENT.

This further certifies that he has completed the clearance processing. As such, as of date, he has been cleared from liabilities/accountabilities from the company, if any.

For your information, SYKES Asia, Inc., with Corporate Headquarters located in Tampa, Florida, USA, provides customer support solutions for the Asia Pacific region through its Manila and Cebu Call Centers.

This certification is being issued to be used for **whatever legal purpose this may serve.**

A handwritten signature in black ink, appearing to read "Mae E. Blanco". The signature is stylized with a large loop at the end.

Mae E. Blanco
Senior Manager, Site Human Resources



Sep 6, 2021

MICHEL JAMES DELIGERO TROYO

has successfully completed

COVID-19 Contact Tracing

an online non-credit course authorized by Johns Hopkins University and offered through Coursera

A handwritten signature in black ink, reading "Emily S. Gurley".

Dr. Emily S. Gurley
Associate Scientist
Department of Epidemiology
Johns Hopkins Bloomberg School of Public Health

COURSE
CERTIFICATE



Verify at coursera.org/verify/4XN44C46MWMP

Coursera has confirmed the identity of this individual and their participation in the course.



World Health
Organization



Certificate of Attendance

This is to certify that

Michel James Troyo

attended the **COVID-KAYA APPLICATION USER TRAINING**
on November 15, 2021 (2-hour session) via ZOOM Meeting hosted by the
Department of Health Epidemiology Bureau.

Alethea R. De Guzman, MD, MCHM, PHSAE
Deputy, COVID-19 Surveillance and Quick Action Unit
Department of Health – Epidemiology Bureau