

MARISSA S. SANTIAGO

Address: 68B Edificio Fai Seng 3 AND B, Rua De Tomas Vieira, Macau.
Phone Number: +853 6877 5077
Email: marixiane@yahoo.com
Sex: Female

Career Objective

To be part of an organization where my academic background, practical experience and skills can be applied and further enhanced.

Experience

GALAXY ENTERTAINMENT GROUP CO. GALAXY MACAU

November 2019 till Date

RESPONSIBILITY: FOOD & BEVERAGE ATTENDANT.

- Take food or drink orders from customers.
- Meet & Greet customers.
- Answer questions about menu items and specials.
- Engage customers on food choices, nutrition and health benefits.
- Ensure Customers are having a good time and value for their money.
- Customer follow-up via calls and email for continued patronage.
- Assist in record keeping of available stocks in the storehouse.

CHAO SU FROZEN FOOD INC.LTD. TAIPE, TAIWAN

June 2011 – June 2013

RESPONSIBILITY: FOOD PROCESSOR/QA.

- Food processing service.
- Quality assurance.

GREENWICH PIZZA RESTAURANT FRESH N' FAMOUS FOOD INC.

February - July 2010

RESPONSIBILITY: SERVICE CREW.

- Provide and serve standard products.
- Ensure that cleaning and maintenance standards are not compromised.

FERDINA88 SUITES HOTEL

January – May 2009

RESPONSIBILITY: ON THE JOB TRAINING

- Housekeeping.
- Food and Beverage attendant.

Education

ICCT COLLEGES, RIZAL, PHILLIPINES.

2007- 2009

- Associate Degree in Hotel and Restaurant Management

LABRADOR NATIONAL HIGH SCHOOL, PANGASINAN, PHILLIPINES.

2005 - 2006

- High School Diploma

DULIG ELEMENTARY SCHOOL, BUGALON, PANGASINAN, PHILLIPINES.

2001 - 2002

- Elementary School Certificate

Skills

- Advanced Front desk and Receptionist Skills.
- Innovative Catering and Table setting Skills.
- Housekeeping Skills.
- Hotel room cleaning, bed setting, ironing and laundry (hotel standard).
- Advanced Microsoft Word Skills.

Hobbies

Reading, Travelling and researching to increase my awareness of issues affecting my area of expertise.

REFERENCES FURNISHED UPON REQUEST