Caren Agcopra

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PERSONAL SUMMARY

Dedicated IT professional with history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.

PROFESSIONAL EXPERIENCE

Lexmark Research & Development Corporation, Cebu Philippines   Senior Firmware Test Engineer   June 2017 – Present

Key assignments, responsibilities & achievements
- Take a proactive role in coordinating problem correction with development
- Establish a good environment by following leadership of others
- Promote synergy, teamwork, and team morale
- Participate in test plan and/or spec reviews
- Participate in Test Strategies and Tool Automation for testing

Lexmark Research & Development Corporation, Cebu Philippines   Scrum Test Engineer   April 2015 – June 2017

Key assignments, responsibilities & achievements
- Participate in UI Scrum Team with US counterparts
- Responsible for identifying the process to test the product
- Ensure that the product meets its specifications and requirements
- Use and test the product from the customer perspective

Lexmark Research & Development Corporation, Cebu Philippines   Junior Firmware Test Engineer   June 2013 – April 2015

Key assignments, responsibilities & achievements
- Run test suites on a committed schedule and on a priority basis given by the test team lead
- Ensure any pertinent debug information is gathered for every problem

Lexmark Research & Development Corporation, Cebu Philippines   Firmware Tester   June 2010 – June 2013

Key assignments, responsibilities & achievements
- Perform different testing methodologies
- Report bugs accordingly

Primary Software Development Corporation, Cebu Philippines   Implementation Specialist   November 2009 – June 2010

Key assignments, responsibilities & achievements
- Install the software package to the client's server and workstations
- Demonstrate the program module processes to the clients
- Provide training to business clients on how to effectively and efficiently use the software
- Collect issues and concerns about the program of client's customization requests
- Provide support to client's problems upon using the software

EDUCATION & PROFESSIONAL QUALIFICATIONS

Bachelor of Science (B.S.), Information Technology   **2005 – 2010**
University of Cebu

SKILLS

- Manual Test Engineering
- Test Script Engineering
- User Acceptance Testing
- Waterfall Testing Methodology
- Analyzing test results
- Writing test cases
- Test cases and script creation
- Black Box Testing