

# MOHAMMAD TANVIR HOSSAIN

(eng.tanvir@yahoo.com/ +60182760787)



## **Computer Engineering/IT**

Quality-focused Computer Hardware trouble shooting and networking engineer with over 5 years of experience in IT industry. Skilled in diagnosing and addressing complex hardware issues, including repairing and maintaining PCs, peripherals, printers and servers. Successful at completing new installations, updates and configuration of network components. Experienced in setting up devices, troubleshooting issues and optimizing settings. Knowledgeable about maintaining current software and hardware to meet user needs. Assemble or disassemble computer system unit according to the manufacturing manual book and testing performance efficiency.

### ❖ EDUCATION



#### ➤ **DIPLOMA IN ENGINEERING 4 YEARS (Computer Technology)**

- SESSION /YEAR, ( 2004 - 2010 )
- BCI ENGINEERING INSTITUTE (*Bangladesh Computer Institute*),  
Mohammadpur, Dhaka, BANGLADESH.

#### ➤ **SECONDARY SCHOOL CERTIFICATE 10 YEARS (Business Studies)**

- SESSION /YEAR, ( 1999 - 2001 )
- WEST END HIGH SCHOOL and COLLEGE  
Azimpur, Dhaka, BANGLADESH.

## WORK HISTORY / JOB EXPERIENCE

### ❖ **IT and SALES MARKETING (Representative) (2019-09 - Current)**

#### ➤ *PROME GLOBAL MARKETING SDN BHD, Sungal Buloh, Selangor, MALAYSIA.*

- Travel to customer sites provide prompt solutions, performed hardware trouble shooting including software and peripheral device and internet connection device.
- Performed root level hardware trouble shooting ,boot device formatting , data backup, new/fresh operating system installation and hard disk drive defragmentation/computer software and hardware systems optimization.
- Assemble new purchased colon computer or disassemble for system upgrade.
- performed critical hardware device error or failure diagnostic process and find the problem for fixing emergency issues, low level data backup for lost valuable data.
- Configure Router, Switch, hub, Hotspot, Firewall, Bandwidth manage router.
- Initiated event and contact with new, existing and potential customers to develop and maintain business relationships and further sales in future makes easy.
- Collaborated with management team to coordinate sales and marketing plans and
- set MONTHLY target sales. Which is the main key for showing selling performance.

### ❖ **RF Drive Test Engineering-MOBILE TECHNOLOGY (2018-11 - 2019-08)**

#### ➤ *MARVEL TECHNOLOGY SDN BHD, Sunway City, Selangor, MALAYSIA.*

- Created and strengthened testing procedure to enhance quality controls. Check various type of radio frequency, which broadcast from mobile tower antenna with different parameters. Using World class mobile technology software NEMO and PHU suite for collecting information data from RF signal.
- Work within cross-functional team environment, including software radar systems and digital and communications systems engineers to collaborate on development of RF Solutions. Identify the RF signal strength and loss transmitted area.
- Work always outstation like city/rural and remote are for testing radio frequency. Work without time limit and work shift. Driving car for long distance and long time, specially at night when radio frequency very strong, network traffic system cool.
- Work emergency basis at any time even its holiday when RF signal lost or missing.

### ❑ Personal information

- Mohammad Tanvir Hossain
- Date of Birth : 1985-07-12
- Blood Group : B+ve
- Nationality : BANGLADESH
- Living : MALAYSIA
- Passport : BX0510632
- Religion : ISLAM
- Marital Status : MARRIED
- Father's name :  
Mohammad Shahadat Hossain
- Mother's Name : Hasina Khatun
- Wife's Name: Tania Khandoker Jany

### ❑ Computer Skills and Activities

- Computer system unit hardware and software failure identify and fix the problem independently on site
- Leadership Development and become successful with team work
- Advance professional computer user and expert for computer operating system software/office applications like MS Office/outlook express
- Microsoft/Linux/Windows/Android operating systems new installation, repair installation or upgrading system software and devices driver
- Antivirus/computer software/apps installation and register, required updating with configuration
- Documents/image/pdf file format scanning and editing or printing
- Computer hardware device driver installation and configuration
- Microsoft Windows operating system XP and latest WINDOWS 10
- Microsoft Office 2010, MS word, Excel, PowerPoint
- Graphics design, Adobe Photoshop, and illustrator
- Web design and development/WIX
- POS system software
- Email, Internet and Web browsing
- Product Sales Representative and marketing executive.

### ❑ Volunteer work and Interest

- Performing art for theatre, acting, singing, news reporting in live show
- Volunteer work for better future in N. G. O(non profitable organization)

❖ **IT AND COMPUTER ENGINEERING (Supervisor) (2012-06 - 2018-11)**

➤ **AUDI PLANTATION AGRICULTURE/CONSTRUCTION George Town, Penang, MALAYSIA.**

- Assemble new Computer system unit or disassemble old system unit for upgrade hardware device like HARDDISK,RAM,MAINBOARD,PROCESSOR,CD/DVD room.
- Maintenance all sector and branch offices desktop and laptop computer as per monthly schedule, purchase and installation original antivirus software and enterprise version software for all company PC.
- Travel to customer sites provide prompt solutions, performed hardware trouble shooting including software and peripheral device and internet connection device.
- Performed root level hardware trouble shooting ,boot device formatting , data backup, new/fresh operating system installation and hard disk drive defragmentation/computer software and hardware systems optimization.
- Assemble new purchased colon computer or disassemble for system upgrade.
- performed critical hardware device error or failure diagnostic process and find the problem for fixing emergency issues, low level data backup for lost valuable data.
- Configure Router, Switch, hub, Hotspot, Firewall, Bandwidth manage router.

❖ **COMPUTER HARDWARE AND NETWORKING ENGINEER(Junior) (2005-02 - 2011-06)**

➤ **MICROLEADS LIMITED, Dhaka, BANGLADESH.**

- Assemble new Computer system unit or disassemble old system unit for upgrade hardware device like HARDDISK,RAM,MAINBOARD,PROCESSOR,CD/DVD room.
- Travel to customer sites provide prompt solutions, performed hardware trouble shooting including software and peripheral device and internet connection device.
- Performed root level hardware trouble shooting ,boot device formatting , data backup, new/fresh operating system installation and hard disk drive defragmentation/computer software and hardware systems optimization.
- Assemble new purchased colon computer or disassemble for system upgrade.
- performed critical hardware device error or failure diagnostic process and find the problem for fixing emergency issues, low level data backup for lost valuable data.
- Designed computer hardware components and peripheral devices including power supplies, heat sinks, hard-drives and integrated circuit boards. Consulted with network engineering staff to evaluate hardware and software requirements for new system and update existing system software development.
- Monitored networks and network devices to resolve technical problems quickly. Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments.
- Designed and evaluated WAN and LAN connectivity technologies. Monitored network capacity and performance to diagnose and resolve complex network problems. Provided network support services for devices such as hubs, bridges, routers and other hardware.
- Provided network diagrams, process flow charts and operating system procedures
- Configure Router, Switch, hub, Hotspot, Firewall, Bandwidth manage router or computer networking data transfer cable, copper/fiber optic, IP camera or IP TV.

**ADDITIONAL INFORMATION**

- I do not have any criminal record, medical unfit record or any serious injury/trauma/chronic disease and major operation in my life. I did not have medical leave for long periods.
- I have been fully VACCINATED COVID-19 (Pfizer) with digital certificate here in Malaysia.

- Community social Work to help people, women and children
- Anti smoking prevention campaign
- Youth smoking prevention campaign
- National immunizations day campaign for children, vitamin A capsule and polio for door to door
- Volunteer work for (HRDP) national voter's ID enlisting new and existing
- Blood donating campaign for youth
- Driving car and Motorbike
- Campaign with special child for fun

❖ **References**

• **Quazi Abdur Razzak (Chairman)**

Micro leads Ltd (Managing director)

Phone: +880 1819-281439

Tele: +88 02 8615 405

Biz-point Ltd, Bangladesh

<http://biz-point.com.bd>

• **MD. Tariqul Islam (Director)**

BCI ENGINEERING INSTITUTE

BANGLADESH

<https://www.bci.edu.bd/>

BANGLADESH COMPUTER INSTITUTE

Phone: +880 1819-231677

Tel: +88029101512

HOT LINE: 09638 095095

• **Syed Ashiqur Rahman (Romon)**

**(Area Sales Manager, KL)**

PROME GLOBAL MARKETING SDN BHD

Selangor, MALAYSIA

<http://www.prome.com.bd/>

Phone: +60 36157 9173

Mobile : +60 10288 2505

**Mr. Lim Chew Lee (Datuk)**

**Managing director**

AUDI PLANTATION AND AGRICULTURE/  
CONSTRUCTION

George Town, Penang, MALAYSIA

<https://www.audipenang.com/farm.html>

Phone: +6042812076

Mobile : +60 124739099



**Signature :**

Mohammad Tanvir Hossain