

CHRISTOPHER DELIOT PINEDA

Summary

Problem solving, fast execution and response, developed 100% quality on daily basis, strong and willing to work with and as a team, fast learner, dedicated teaching others, logical and analytical person, time management and organization skills.

Contact Information	Alcalde Diaz Calle Central Casa 436, Panamá, Panamá Phone 507-69501383 / Email: chrisdeliot@gmail.com
Education	[1996-1998] - Instituto Fermín Naudeau <ul style="list-style-type: none"> • Diploma / Science [2000-2003] Panama University <ul style="list-style-type: none"> • Computer Science [2007-2011] University Interamericana Panama <ul style="list-style-type: none"> • Culinary Arts
Business Experience	<p>Sitel S.A LG Electronics Campaign Back Office / Bilingual Process execution since customer placed an order, until customer receive it.</p> <p>APG Central América South S.A Airlines Operation as outsourcing Bilingual Operational Management and Travel Agency Assistance Weekly and monthly reports based on requirements and deliver to Finance Managers located in Spain and Dubai. Group assistance and organization for Emirates Airlines Operational Management for Air Europa, airline based in Spain.</p> <p>Sitel S.A Iberia Airlines of Spain Campaign Back Office and Trainer Bilingual Amadeus System and Airline Process Trainer.</p>
Computer Skills	MS Office Package (Word, Excel, Power Point), Photoshop, Lightroom. Airline Reservation System as Amadeus. GERP- LG Electronics System, among others.
Extra-Curricular Experiences	Independent Travel Agent – Ticket sales Professional Photographer
Languages	Spanish - Native Speaker English - Intermediate
References	<p>Dolly Khak Order Fulfilment Manager LG Electronics Canada dolly.khak@lge.com 416-220-5076</p> <p>Norma Saavedra Coach Sitel Panama norma.saavedra@sitel.com 507-61304867</p>