



## Eric John S. Madrideo

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**Objective:** To obtain a position within a reputable company/business that allows me to utilize my skills as an experienced hospitality industry professional which will offer me greater challenge, career growth & stable employment opportunity. I am also eager to learn new ideas, skills, training related to my craft.

### SUMMARY OF QUALIFICATIONS:

- More than 11 years of working experience in the Food & Beverage in cruise line Industry
- Top notch customer service related skills (communication & professional work ethic.
- Highly results driven individual with a reputation for excellence and high-quality service to customers
- Ability to work-in and lead a team – Good leadership/delegating abilities for supervising waiters' staff (for those who apply for head of waiters).
- Multi-tasking capability

### EDUCATIONAL BACKGROUND

Primary School:	San Geronimo Emilliani School	1992 – 1996
Secondary School:	Paranaque national High school	1996 – 2000
Tertiary School:	University of Pasay Pasadena St. F.B Harrison Pasay City	2001 – 2003
Vocational Course: Management	Associate in Hotel and Restaurant	2001- 2003

### EMPLOYMENT RECORD

**GENTING**  
CRUISE LINES



- Strada Maritime Corporation Panama
- Star Cruises PTE Sdn Bahadur Malaysia
- Genting Unlimited HK
- Dream Cruises
- Magsaysay Maritime Corporation

Cruise Ship	Position	Date/Year
M/ V World Dream Cruises	Service Captain	Present working 2019 - 2020
M/ V World Dream Cruises	Service Captain	Present working 2018 - 2019
M/ S Superstar Aquarius	Service Captain	February 2017 – August 2016
M/ S Superstar Aquarius	Service Captain	December 2014 – September 2015
M/ S Superstar Aquarius	Service Captain	December 2013 – September 2014
M/ S Superstar Aquarius	Waiter 1	December 2012 – October 2013
M/ S Superstar Aquarius	Waiter 2	December 2011 – November 2012
M/ S Superstar Aquarius	Kitchen Steward 2	April 2010 – January 2011
M/ S Superstar Aquarius	Kitchen Steward 2	March 2009 – January 2010

## Key skills

- Computer Literate
- Able to communicate (oral and written), English & Filipino
- Hardworking, honest and committed
- Highly effective in promoting a positive, productive environment.
- Resourceful and self-confident; can get the job done, and do it well.
- Strong interpersonal and communication skills.
- Strong commitment, vision and leadership.
- Effective problem solver
- Conscientious and thorough with detail.
- Equally effective working independently and in cooperation with others.
- Highly motivated to achieve set goals.
- Successful in mastering new skills through hands-on experience
- Sharp, quick learner; willing to get involved.
- Excellent organizational and communication skills

## PERSONAL DATA

Date of Birth:	January 27 1983	Place:	Manila, Philippines
Civil Status:	married	Citizenship:	Filipino
Height:	5'6	Weight:	160 lbs.

## DOCUMENTS AVAILABLE:

- **Seamans Book** # C0917100
- **SRC** # NCR0873608
- **SOLAS** # 08-206-01377
- **BT#** 14-345221
- **PASSPORT#** P5242537B
- **UPDATED US VISA** # 20162941390002
- **US VISA 10/24/2016 – 10/19/21**
- **SCHENGEN VISA** # 016391090

## CHARACTER REFERENCE

Marcynel F. Feliciano	Entertainment Supervisor	+639281487779
Paul Nino S.Madrideojo	Customer Manager	+639499769976
Ranabel Galang	Shift Team Leader	+639270167105

*I HEREBY CERTIFY that the above information is true and correct to the best of my knowledge and belief.*

Eric John S. Madridejo  
Applicant