



JEZZA MARIE B. EDRA

CONTACT

+6399490673442/+6399568136976

jezzamarieedra@gmail.com

Pugat St. Quiling Sur, Batac City, Ilocos Norte, Philippines 2906

QUALIFICATIONS

Strong verbal both personal and business communication skills

Can handle complaints and can accept constructive criticism

Can offer personalized service to everyone

Very eager to learn and attentive

Computer Literate

Can work with a team

Fast Learner

Hardworking

CERTIFICATES RECEIVED

DIPLOMA IN INTERNATIONAL SERVICE MANAGEMENT October 20, 2015 Mariano Marcos State University City of Batac

FRONT OFFICE SERVICES NC II April 10, 2015 Mariano Marcos State University City of Batac

ASSOCIATE IN TOURISM PROMOTION AND TOUR GUIDING SERVICES March 28, 2014 Mariano Marcos State University City of Batac

FOOD AND BEVERAGE SERVICES NC II November 08, 2014 MAIS TESDA Marcos, Ilocos Norte

AGENT SELF-PACED SYSTEMS TRAINING (ASSET) March 21, 2014 Mariano Marcos State University City of Batac

DIPLOMA IN BACHELOR OF SCIENCE IN TOURISM MANAGEMENT MAJOR IN INTERNATIONAL SERVICES MANAGEMENT April 2016 Mariano Marcos State University City of Batac

REFERENCE

Mrs. Cherie B. Orpia - "Department of Tourism and Hospitality Management"

+639368801796

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Ms. Luelle Pacquing - "Provincial Capitol Ilocos Norte"

Government Employee

0935-3222-128

OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trust me with responsibilities and challenges.

EDUCATION

Mariano Marcos State University

2012-2016

BS in Tourism Management
Tertiary

Mariano Marcos State University

2008-2012

Laboratory High School-Science Curriculum
Secondary

Catalino Acosta Memorial Elementary School

2002-2008

Primary

INTERNSHIP

Fort Ilocandia Resort Hotel
August 2014-September 2014
Laoag City

Plaza Del Norte
June 2014-August 2014
Laoag City

Astoria Greenbelt
November 2015-December 2015
Makati City

Bangkok Airways
January 2016-March 2016
Malate, Manila

SEMINARS & TRAININGS

AGRO-TOURISM STUDY TRIP BY TOURISM TRAINING AND CONSULTING SERVICES CENTER AT MAEJO UNIVERSITY
March 16- 20, 2015
Chiang Mai, Thailand

ASTORIA CULINARY INSTITUTE
Bread and Pastry Workshop
March 22, 2013
MMSU-Hostel

PERSONALITY DEVELOPMENT
Laoag City Auditorium
March 23, 2014
City of Batac

ASSOCIATE IN TOURISM PROMOTION AND TOUR GUIDING SERVICES
March 28, 2014
Mariano Marcos State University
City of Batac

Ms. Dyan Domingo - "UCPB Tomas Morato"
Bank Teller
0995-6510-979

EXPERIENCE

Eastwestbank San Nicolas

February 2019 - Up to Present

Sales Associate
North Luzon Business Center Dagupan

Toyota

April 2017 - December 2017

Marketing Professional
San Nicolas, Ilocos Norte

Next Games Casino

August 2016 - December 2016

Casino Dealer
Laoag City



PERSONAL DETAILS

Birthdate : July 12, 1995
Birthplace : Laoag City
Weight : 53 kg
Height : 157 cm
Civil Status : Single
Citizenship : Filipino
Religion : Roman Catholic
Language Spoken : English, Tagalog, Ilocano

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