

JILLAN T. IGNACIO

EDUCATION

Our Lady of Fatima University – Antipolo City

2015 - 2019

Bachelor of Science major in Travel Management

Sun Hwa International Academy – Antipolo City

2011 - 2015

St. Therese Development Center – Antipolo City

2005 – 2011

TRAININGS/WORK EXPERIENCE

Results Alaska Incorporation – Pasig City

February 2021 – July 2021

Technical Support Representative – US Telco Account
Resolving technical concerns with regards of the customer's
Wi-Fi, Cable and Home phone.

Hinduja Global Solutions – Pasig City

August 2019 – April 2020

Customer Service Representative – US Healthcare Account
Assisting members thru the website, answering the members
concerns while documenting all the information's.

2GO Onboard Training – M/V St. Therese of the Child Jesus

May 9 – 11, 2019

Front Office Department and Food & Beverage Department

La Carmela de Boracay Resort Immersion – Boracay Island Aklan

May 12 – 14, 2019

Food & Beverage Department and Housekeeping
Department

Manila International Airport Authority – Pasay City

June 30 – September 20, 2017

ID and Pass Control Department



CONTACT

PHONE:
09353926941

EMAIL:
jillanignacio@gmail.com

ADDRESS

B16 L10 Gladiola St. Antipolo Hills
Subdivision Brgy. San Luis Antipolo
City, Rizal 1870

SKILLS

- Computer Skills
- Communication Skills
- Flexible / Easy to adopt
- Responsible
- Teamwork Skills
- Attention to details
- Active Listening
- Multitasking
- Stress Management
- Patience
- Motivation
- Empathy

REFERENCE

Mr. Eligio Alejandro Junio
Front Office Department Staff
Luljetta's Garden Spa and Resort – Antipolo City
09970880994

Mr. Kayser Joseph Wenceslao
IE Assistant
JN Apparel Corp. – Antipolo City
09363906481

Ms. La Rica Gonzales
Customer Service Representative
Hinduja Global Solutions – Pasig City
09975278934