

Juan Paolo Andrada

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Strengths

- 10 years' experience in PeopleSoft Project Implementation
- Experience in end to end design, development, testing, support, and project management
- Highly collaborative with interpersonal skills
- Good communication and presentation skills
- Positive and accountable leader

Expertise

- ✓ Project Management
- ✓ PeopleSoft FSCM (PO, ePro, sPro, AP, AR, Billing, and AM)
- ✓ PeopleSoft Campus Solution
- ✓ PeopleSoft Upgrade
- ✓ PeopleSoft ver. 7.5, 8.4, 8.8, 8.9, 9.1, 9.2
- ✓ People Tools (7.6, 8.51, 8.52, 8.54, and 8.56), People Code, SQR, Application Engine, Component Interface, Integration Broker
- ✓ PeopleSoft AWE/Workflow Setup
- ✓ PeopleSoft Security
- ✓ PS Query
- ✓ BI Publisher
- ✓ PeopleSoft Development
- ✓ PeopleSoft Production Support
- ✓ Oracle SQL
- ✓ Software Development Life Cycle

Executive Summary

IT professional with more than 10 years' experience offering end to end implementation of software application and production support. A result-oriented individual who has a strong analytical capacity in delivering success. One of the project leaders demonstrating his strength in people management, project management, as well as technical and functional roles. Has proven ability to expand his skills in providing role flexibility when needed the most. Has vast knowledge of PeopleSoft application including Finance, Campus Solution, Human Capital Management, and application development. For the last 3 years, he is focused in PeopleSoft Finance application development and support being the technical/support lead that helps his client to achieve their requirements. As a proactive individual, he is also engaged in multiple internal work within the company. He is the leader of the HR PS/Non-PS Team to ensure that resources are able to achieve their targets and deliverables on time to the client. He is also the focal person in handling the Base Account Growth Initiative for all the Telecommunication Industry Projects of IBM to ensure targets are met in delivering and selling new ideas/innovations to each of the respective clients that helps IBM to generate additional revenue. He is also the IBM Garage Method Leader for IBM Philippines to promote and enable the teams to apply the IBM Garage methodologies to create a new business opportunity w/in the account he is in.

Work Experience

Packaged Application Enablement Spec, Team Lead, People Manager, IBM Solutions Delivery Inc.

April 2015 – Present

- PeopleSoft FSCM 9.2. Development and Support Project. Lead Programmer and is responsible in the development and support of client's PeopleSoft FSCM system specifically for PO, ePro, sPro, and AP.
- Administrative Team Lead of 5 resources for HR PS/Non PS team
- Administrative and Technical Team Lead of 5 resources for PeopleSoft application development and support team.
- Base Account Growth Initiative Focal managing the submissions of big new ideas/innovations across the Telecommunications Industry Projects
- Initiate workshop sessions for different on demand technology offering by IBM in helping resources across the Telecommunications Industry Projects to generate new ideas/innovations
- IBM Garage Method Leader for IBM Philippines, the role leads and enables the team to apply the Garage Method methodologies in day to day work to create a new business opportunity w/in the account and GEO. This method utilizes the IBM Design Thinking, Agile, and IBM Cloud approach.
- Provides daily/weekly status report to the project manager with regards to the deliverables, utilization forecast, resource performance, mandatory trainings compliance, and all other admin tasks as required by IBM.
- People Manager – Share information and assign work to link employees' work to IBM's strategy, market performance and local organization's goals.

Professional Development

- PeopleSoft Bootcamp: ERP People Tools, People Code, SQR, and Application Engine
- Accenture Technology Solutions Application Testing
- Accenture Technology Solutions Peer Review Course
- Accenture Technology Software Development Lifecycle (SDLC)
- Accenture Technology Solutions Software Configuration Management
- Accenture Offering of Insurance Domain
- PeopleSoft Enterprise Performance Management (EPM) Classroom Training – Oracle University
- IBM DevOps Foundation Training
- IBM Agile Fundamental Course
- IBM Design Thinking Explorer and Co-Creator
- IBM Garage Cloud Method Innovate and Explorer
- PeopleSoft Purchasing – Oracle University Training On Demand (Online)
- PeopleSoft Security – Oracle University Training On Demand (Online)
- PeopleSoft Security – Oracle University Training On Demand (Online)
- BI Publisher – Oracle University Training On Demand (Online)

Certification

- AZ-900 – Microsoft Azure Fundamentals

Personal Background

Nationality: Filipino
 Language: English, Filipino
 Date of Birth: November 19, 1987
 Marital Status: Married

Simplify complex goals and help individuals and teams to align priorities with IBM's strategic direction. Assign individuals and collaborate with other leaders to allocate employee resources in a manner that best meets IBM, project/account, and individual development needs. Accept accountability for business results including meeting client satisfaction, productivity, financial, and other business measurements. Lead or participate in organization planning, providing leadership and support to ensure that business objectives are met. Foster teamwork and inclusion across organizations, cultures and geographies -- and promote IBM's diversity and inclusive leadership and IBM Values. Support activities and projects involving cross-functional teams which contribute to IBM success. Provide employees feedback to improve performance. Establish clear performance expectations and hold people accountable for results. Recognize contributions by employees and teams. Lead by example in all activities. Lead in a manner that enhances IBM's climate and business results. Support change, encourage employees to innovate, evaluate suggestions, and remove obstacles to implementation. Assure employee equity and encourage employee growth and opportunity. Advise and coach employees to help them develop their skills and capabilities to best meet their career desires and current or future business needs. Execute processes for the normal operation of employee programs. Analyze and interpret new situations. Resolve complex problems independently or through the management of others.

PeopleSoft Application Support

- Technical point person for the client's PeopleSoft FSCM system specifically for Purchasing, eProcurement, Services Procurement, Accounts Payables, and Travel and Expense Modules
- Investigate user issues and inquiries regarding PeopleSoft Functionality and PeopleSoft FSCM Transactions
- Gathers Requirements from users regarding new programs to be developed or new enhancement
- Provides PeopleSoft Functional assistance to users
- Conducts investigation of system issues and do bug fixes when necessary
- Monitor and resolve issues in Batch Jobs / Interfaces
- Creation/Enhancements of existing Online Pages
- SQR program enhancement / creation of new SQR and Application Engine program
- Creation of Incident Resolution documents for recurring issues to be used as a reference by other team members and new joiners

PeopleSoft Development Project

- Designed and created a new application engine process for PeopleSoft Asset Management which allows for updates to the existing salvage value to be made on a large number of handset assets at a given point in time
- Modified the PeopleSoft Sign On page for suppliers' portal to add additional text and images as requested by the client
- Successfully completed multiple project implementation including small demand projects and deployment to production environment

Project Admin Support

- Administrative and Functional/Technical Team Lead of 5 resources.
- Sending of daily/weekly status report regarding the team's work progress to the On-Shore Delivery Manager.
- Ensures compliance of resources of mandatory trainings by IBM and the client
- Ensures compliance of the resources with IBM's company policies and guidelines
- Ensures each resources' yearly utilization target are met, and provides guidance and detailed plan to achieve the required target as set by the CIC.
- Provides day to day guidance and ensuring SLA's are met for each tasks assigned
- Provides annual performance feedback based from the resource's performance
- Conduct initial technical interviews for potential candidate and provides recommendation.

Software Consultant, Zenith Infotech Pte. Ltd. Singapore

July 2013 - April 2015

PeopleSoft Upgrade from 7.5 to 9.1

- Helps the client in doing Fit Gap Analysis
- Helps the client review the functional specifications created by the vendor
- Retrofits existing reports and PS queries to be brought over to the new version 9.1
- Helped the client in doing the user testing of new system
- Helps in analyzing and fixing for post 9.1 upgrade defects

PeopleSoft Application Support

- Point person for the client's PeopleSoft Campus Solution's Enrollment, Student Financials, Internship, Scholarship & Bursaries, and Student Records Modules
- Develops, Maintains and Supports the client's PeopleSoft System which includes creation of Functional and Technical Designs, coding, testing and creation of Test Plans and Migration Plan
- Gathers Requirements from users regarding new programs to be developed or new enhancement
- Implements PeopleSoft Security (Row Level Security and Object Security)
- Provides PeopleSoft Functional assistance to users
- Conducts investigation of system issues and do bug fixes when necessary

PeopleSoft Campus Solutions (Internship Management System Project)

- Helped the client to design a new custom program/functionality that will integrate the new Internship System into PeopleSoft
- Designed and created custom Internship module for PeopleSoft Campus Solution that will be utilized by the client to manage their student's internship program both local and overseas
- Created all the necessary custom page setups, processes, queries, reports and several custom pages for students, company, and supervisors to use

Software Engineer, Accenture Inc.

Nov 2010 – July 2013

PeopleSoft Upgrade from 8.4 to 9.1

- Upgraded Client's PeopleSoft System from HRMS 8.4 to HRMS 9.1.
- Retrofit existing People Tools objects to be brought over to the new version 9.1
- Retrofit existing reports to be brought over to the new version 9.1
- Investigate and resolve issues identified during unit testing and regression testing
- Support fellow developers by providing assistance to others involved in the development and testing of solutions, including programming and technical assistance
- Support Move-To-Production activities such as validation of data conversion and review of system audit results.
- Communicate daily individual status report

PeopleSoft Application Support

- Utilize knowledge of core PeopleSoft Financials system functionality for specific module(s) and core PeopleSoft technical tools (e.g., SQR/SQL, UNIX, running traces, etc.) to resolve Break/Fix Tickets and implement Enhancements
- Understand and apply the PeopleSoft Support Team's development and testing methodology (e.g., understand and review requirements of ticket or service request, code, code review, unit test prep, unit test review, and team lead review)
- Design, code/configure, test, debug and document PeopleSoft software modifications to resolve issues and meet new or existing business requirements
- Analyze and resolve application issues. Research customer questions, verify reported problems, and work with users to resolve issues. Translate Enhancements, tickets, and business requirements into PeopleSoft and interface configuration/software requirements
- Provide application 24x7 On Call support (on a follow-the-sun basis), including ensuring successful completion of all nightly batch jobs, being the primary contact for off hours calls from the Level 1 Help Desk, and initiating the escalation process as needed
- Systematically organize and complete detailed tasks

PeopleSoft Capability Project (Training and Development)

- Created PeopleSoft Training Materials for the training of new employees as well as existing employees
- Facilitated Trainings for new employees as well as existing employees
- Conducted Brownbag Sessions for existing employees

Software Configuration Management Coordinator

- Defines Configuration Management Process
- Identifies Configurable Items and classifies it according to the project's document control
- Ensures that the defined Configuration Management Procedures are followed by the team
- Ensures that the correct versions of the code and documents are stored in the project repository
- Conducts Software Configuration Management Audit (Baseline, Environment Audit, etc.)

- Utilizes Configuration Management Tools such as Microsoft Visual Source Safe and IBM Rational Clear Case
- Ensures that the project adheres to ISO security policies and standards

Education

- **De La Salle University Manila, Philippines**
Bachelor of Science in Electronics and Communications Engineering
May 2005 – Sept 2010
- **Infant Jesus Academy Marikina, Philippines**
June 2001 – Mar 2005