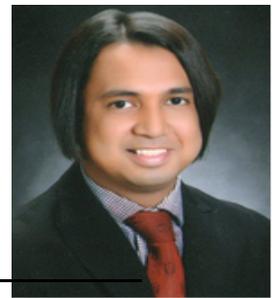


ANTHONY YANGUAS ESPERA MBA,CGSP

U1220 Surabaya Building Raya Gardens Condominium
West Service Road Merville, Paranaque City Philippines
Mobile # +63917-8377372
E-mail –address; ayespera@yahoo.com



International Certification:

American Hotel and Lodging Educational Institute AHLEI
Certified Guest Service Professional

American Hotel and Lodging Educational Institute AHLEI
Hotel Industry Foundations and Introduction to Analytics

Civil Service Certification:

Certificate of Eligibility: Career Service Eligibility Professional Level

National Certification:

National Master Trainer

(ASEAN Mutual Recognition Arrangement On Tourism Professional)
*Department of Tourism,
Technical Education & Skills Development Authority,
Tourism Industry Board Foundation Inc,*

National Master Assessors

(ASEAN Mutual Recognition Arrangement On Tourism Professional)
*Department of Tourism,
Technical Education & Skills Development Authority,
Tourism Industry Board Foundation Inc,*

Educational Attainment:

Graduate Studies:

Nov.2004 – April 2007

Master in Business Administration

San Sebastian College-Recolletos de Manila

Institute of Graduate Studies, C.M. Recto Manila, Philippines

Tertiary:

June 1999- April 2003

**Bachelor of Science In Commerce Major In Management
Far Eastern University**

Institute of Accounts, Business and Finance

Nicanor Reyes St, Morayta Manila, Philippines

Working Experience:

June 2007 – Present

College Professor

College of International Tourism and Hospitality Management

Lyceum of the Philippines University Intramuros Manila

Handles Subjects in

Front Office Procedure and Operation, Rooms Division and Management

Control Supervisory Level Approach, Micros Opera (PMS Sytem), Research

Writing, Management Subjects Related to Hospitality Management

September 2016

Industry Immersion

Pilot Program for faculty Immersion Program

FRONT OFFICE DEPARTMENT

THE BAYLEAF INTRAMUROS Intramuros, Manila

Job description:

Responsible to provide professional and customer focused service to our guests, ensuring that their stay will become a memorable experience

June 2008 – March 2013

College Professor

Institute of Accounts Business and Finance

Far Eastern University Nicanor Reyes St. Manila

Handles Subjects In

Management Subjects, Basic Marketing, Business Core Subjects and Business Planning

March 2011- April 2012

Center Head Manager

Thales Tutorial and Learning Center

Business Partner/Owner Sauyo, Novaliches Quezon City

Supervise the entire operation of the Learning center

August 2006 – May 2007

Guidance, Career and Placement Officer

Asian College of Science and Technology Aurora Blvd. Quezon City

Conduct Career Talk, Counseling and Placement for JT and job posting

April 2003 - Dec 2005

Front Desk Receptionist Cashier / Shift Head

City Garden Hotel - Makati

Makati Avenue cor. Kalayaan Avenue Makati City

Supervise the Front Office Operation in the Front desk Department from Reservation, Registration, Checks In to Inhouse and Cashiering and Billing Operation

National Recognition and Certification

Certificate of Participation (Facilitator)

Learning and Techniques In Proper Classroom Management

Train the Trainor

June 20-21, 216

TESDA-NC II – Front Office Services

Certificate Number: 16130602130609

Valid until – August 9, 2021

TESDA-NC III – Events Management Services

Certificate Number: 16130603072074

Valid until – May 03, 2021

**CERTIFICATE OF COMPLETION
BASIC TRAINING (SAFETY OF LIFE AT SEA)**

Magsaysay Training Center

October 14, 2015 – October 21, 21015

**CERTIFICATE OF COMPLETION
INTERNATIONAL SHIP AND PORT FACILITY SECURITY (ISPS) CODE**

Magsaysay Training Center

October 24, 2015

**CERTIFICATE OF COMPLETION
CROWD MANAGEMENT, PASSENGER SAFETY AND TRAINING FOR PERSONNEL PROVIDING
DIRECT SERVICES TO PASSENGER IN PASSENGER SPACES**

Magsaysay Training Center

October 31, 2015 - November 1, 2015

**CERTIFICATE OF COMPLETION
ISM CODE FAMILIARIZATION**

Magsaysay Training Center
November 4, 2015

TESDA-NC II – Front Office Services

Certificate Number: 13130802007220
Valid until – July 26, 2018

TESDA-NC II – Food And Beverage Services

Certificate Number: 13130602101353
Valid until – Aug 5, 2018

Skills:

Micros-Opera – Property Management System **Supervisory and Managerial Level**
Fidelio 7.11 – Hotel Computer Program (PMS) **Supervisory and Managerial Level**
Windows Operated Software

Certification of Appreciation as a Resource Speaker

Customer Service Seminar: An Upgrade

Resource Speaker International Journey Incorporated August 11, 2018

Certificate of Appreciation

Research Panelist CITHM

May 12, 2018

Certificate of Appreciation

Gawad Parangal 2nd Students Choice Award LPU-Manila Oct 28, 2017

Certificate of Appreciation

Resource Speaker STI College Cubao Sept 30, 2017

Certificate of Participation

Country Validation for TESDA, DOT, TIBFI AND APec. APEC Tourism Occupational Standards
April 4, 2017

Certificate of Appreciation

Resource Speaker CITHM Syllabi Review

June 17, 2016

Certificate of Appreciation

1st Students Choice Award LPU-Manila Oct 5, 2016

Certificate of Participation

Resource Person Teachers Immersion Pilot Program

Department of Tourism through the Asian Development Bank and the Government of Canada
September 2016

Certificate of Appreciation

Resource Speaker Syllabi review Lyceum of the Philippines University
September 16-17, 2010

Certification of Recognition and Participation

Certificate of Participation

Orientation on expanded K to 12 DOLE
adjustment Nov 20, 2017

Certificate of Participation

International Conference on Trends and
Innovation in the Hospitality Industry
Oct. 30, 2017

Certificate of Appreciation

Resource Speaker STI College Cubao
Sept 30, 2017

Certificate of Appreciation

CITHM Syllabi Review
June 17, 2016

Certificate of Commendation

Top Faculty Performers
Lyceum of the Philippines University
2nd Semester 2015-2016

Certificate of Commendation

Top Faculty Performers
Lyceum of the Philippines University
1st Semester 2015-2016

Certificate of Participation

ASEAN: In Diversity we Unite
Sept 19, 2015 LPU-Manila

Certificate of Commendation

Top Faculty Performers
Lyceum of the Philippines University
2nd Semester 2014-2015

Certificate of Commendation

Top Faculty Performers
Lyceum of the Philippines University
2nd Semester 2013-2014

Certificate of Commendation

Top Faculty Performers
Lyceum of the Philippines University
1st Semester 2013-2014

Training/ Seminars Attended:

August 28,30, 2018

Certificate of Participation
American Hotel and Lodging Educational Institute AHLEI
Certified Guest Service Professional

January 23-25, 2018

Certificate of Participation
COHREP National Convention
Resorts World Manila

Certificate of Appreciation

De La Salle- College of Saint Benilde
November 5, 2013

Certificate of Commendation

Lyceum of the Philippines University
November 4, 2013

Certificate of Commendation

Lyceum of the Philippines University
November 12, 2012

Certificate of Appreciation

Lyceum of the Philippines University
October 8-10, 2012

Certificate of Appreciation

De La Salle- College of Saint Benilde
November 10, 2011

Certificate of Appreciation

Far Eastern University
October 10, 2011

Certificate of Commendation

Top Faculty Performers
Lyceum of the Philippines University
June 9, 2011

Certificate of Appreciation

Far Eastern University 12th Business Show
October 4, 2010

Certificate of Appreciation

Lyceum of the Philippines University
September 16-17, 2010

Train the Trainor Seminar (facilitator)

Lyceum of the Philippines University
June 9-11, 2010

Teaching Excellence Award

Far Eastern University 1st Semester 2008
December 19, 2008

January 23,2018	Certificate of Participation COHREP 2ND Research Forum ARH- Feu Manila
June 20-21, 2016	Certificate of Participation Learning and Techniques In Proper Classroom Management Train the Trainor
March 17-21, 2014	National Master Trainer and Master Assessors (ASEAN Mutual Recognition Arrangement On Tourism Professional) <i>Department of Tourism,</i> <i>Technical Education & Skills Development Authority,</i> <i>Tourism Industry Board Foundation Inc</i>
November 29, 2013	2 nd Manila Tourism Forum LPU-Manila
October 25, 2013	Micros Opera (Property Management System) Teachers Training <ul style="list-style-type: none"> • Lyceum of the Philippines University

Personal Information:

Civil Status:	Single
Sex:	Male
Nationality:	Filipino
Date of Birth:	February 20, 1983
Religion:	Roman Catholic
Height:	5'9
Weight:	155 lbs.
TIN #:	247-156-908
SSS#:	33-8473670-9



CO-20181024-012

Republic of the Philippines
Civil Service Commission
Quezon City



Certification of Eligibility

This is to certify that
ANTHONY Y. ESPERA
has been granted a Civil Service Eligibility for passing/qualifying in the
Career Service Professional Examination
with a rating of **80.24** conducted by the Civil Service Commission
in **Quezon City** on **October 16, 2018**.

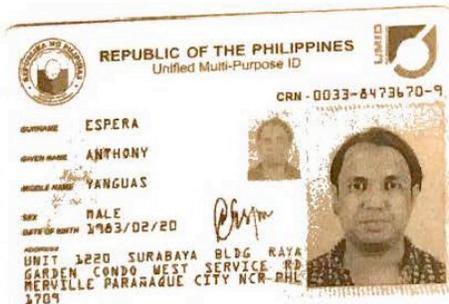
Issued upon the request of Mr. ESPERA this 24th day of October 2018.

By Authority of the Commission

Date of Birth	February 20, 1983
Place of Birth	MANILA
Book Number	CO CSP 10.16.18 ROE-COMEX
Page Number	1
Seq./Line No.	4
Card/Cert. No.	-
Examinee No.	0001-18-619132
Date of Release	October 16, 2018
Date of Effectivity	-

RAMON JUN D. ACLAN
Chief Human Resource Specialist
Integrated Records Management Office

WARNING: Illegal use of this certification shall subject the owner and/or perpetrator to administrative sanctions and be criminal prosecution under RA 9116. Any alteration, erasure, or absence of the official dry seal of the Commission shall invalidate this certification.



CERTIFIED AUTHENTICATED COPY

RAMON JUN D. ACLAN
Chief Human Resource Specialist
Integrated Records Management Office

OR No. 6191194-2 dated October 24, 2018

Bawat Kawani, Lingkod Bayani