



RALPH KENNETH A. FIGURACION

WORK EXPERIENCE

OBJECTIVE:

To obtain a dynamic role in a company where I can utilize my energy and develop my skills to MOTIVATE, LEAD and ENCOURAGE PRODUCTIVITY.

PHONE:

+639394142687

EMAIL:

rfiguracion590@yahoo.com

ADDRESS:

388 Sta. Catalina Street
Barangay Holy Spirit
Quezon City, Philippines

Customer Service Representative, January 2021 - PRESENT
Frontier Communications
BOLD BUSINESS PH, INC
20/F Picadilly Star Building 4th Avenue, corner 27th Street
Bonifacio Global City, Taguig City

P&O Cruises – Carnival UK, Magsaysay Maritime Corporation
May 2016 – March 2020

Food and Beverage Department/ Bars / Galley

Satisfactorily completed four contracts onboard P&O Cruises fleet since 2016, started as Utility with outstanding contribution USPH inspections, promoted to Bars and performed exceptionally in various outlets in the challenging and busy festive season in the Caribbean and Arabian gulf cruises.

- **MV Arcadia**
May 2019 – March 2020, Bar Steward
- **MV Oceana**
May 2018 – March 2019, Junior Bar Steward
- **MV Britannia**
May 2017 – March 2018, Food and Beverage Assistant

May 2016 – March 2017, Food and Beverage Assistant

Texas Roadhouse, UP Town Mall, Bonifacio Global City, Taguig City
2015, *Dining Staff*

26th St. Bistro by The Coffee Bean & Tea Leaf, Bonifacio Global City,
Taguig City
2014, **Manager on Duty**

T.G.I. FRIDAY`S, Ayala Fairview Terraces, Quirino Hwy, Novaliches,
Quezon City
2013-2012, *Dining Server*

Sir Williams Hotel, 39 Timog Ave., Quezon City
2012 January – F&B , Housekeeping (On the Job Training)

Jollibee Foods Corporation

2007 May – 2009 Feb

Regalado Ave., Quezon City

Matalino St, East Ave., Quezon City

EDUCATION

Bachelor of Science in Hotel and Restaurant Management, 2008-2012

Our Lady of Fatima University

Esperanza Street Hilltop Mansion, Lagro Quezon City

PERSONAL BACKGROUND

Gender : Male
Age : 31 years old
Birth date : May 13, 1990
Civil Status : Single

CHARACTER REFERENCES

Ms. Marilyn Frances Guillermo
Manager
T.G.I.Friday`s Eastwood Libis ,Quezon City
Telephone Number : 5843479

Mr. Josephus B. Cayabyab
BSHRM Practicum Coordinator
Our Lady of Fatima University , Lagro , Quezon City
Telephone Number : 936-5515

Elenny Sumalinog
Virtual Concierge
Habitat Brickell by Sextant (Miami, USA)
Cellphone Number: PH +63 945 371 1167

RALPH KENNETH AMPUAN FIGURACION