



RAPHAEL NIKKO A. SORTIJAS

FOOD AND BEVERAGE SUPERVISOR

PERSONAL PROFILE

 A friendly and enthusiastic person with 10 years of experience in different Food and Beverage outlets. Also I am able to learn new tasks quickly and proficient in growing key customer relationships.

CONTACT ME AT

 470 Tanza Trece Road Daang Amaya 1 Tanza, Cavite

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 0956-889-2719

 raphaelnikkosortijas

EDUCATION ATTAINMENT

 BS Hotel and Restaurant Management
Saint Paul University Manila
680 Pedro Gil St, Malate,
Manila, 1004 Metro Manila
June 2007-March 2011

CHARACTER REFERENCE

 Deczle Emriquez
Assistant Food and Beverage
Manager
Hilton Clark Sunvalley Resort
0915 563 2691

 Bernard Bulaong
Director of Operations
Savoy Hotel Manila

WORK EXPERIENCE

Food and Beverage Supervisor

Hilton Clark Sun Valley Resort
(Pre-Opening Team) April 2019- March 2020

- Supervise Food and Beverage Outlet operations
- Communicate and delegate tasks to the team
- Ensure compliance of brand standards
- Manage guest queries in a timely and efficient manner
- Represent needs of the team
- Assist Food and Beverage management with achieving financial targets
- Assist Food and Beverage management with training and development of team members
- Assist with annual and mid-year appraisals with team members under your responsibility

Food and Beverage Supervisor

Savoy Hotel Manila
(Pre-Opening Team) April 2018- April 2019

Food and Beverage Supervisor

Belmont Hotel Manila
(Pre-Opening Team) August 2015- April 2018

Waiter/ Bar Server

Hyatt Regency and Hotel and Casino Manila
(Under-Agency) October 2011-July 2012

DESCRIPTION SUMMARY

- Ability to work more time in standing condition
- Special statistical and analytical knowledge utilizing general mathematical proficiency
- Superb interpersonal skills and exceptional ability to effectively work and relate with other employees and all types of guests
- Has an eye on detail and with excellent communication and written skills
- Ability to create and design food and drink menus
- Ability to resolve customer complaints or concerns
- Knowledgeable in department's financial aspects such as costing, revenue and profit and loss.