

Rosendo Leo V. Peralta

Blk 230 Lot 41 St. Anne Deca Homes, Marilao Bulacan, Philippines

Contact No. +63 961 036 3172

Email: rosendo.leoperalta@gmail.com

Summary of Qualifications

- 19 years of Experience in International Cruiseship
- Strong background in Housekeeping
- Flexible, efficient and punctual.
- Works well under pressure, can multi-task and able to prioritize
- Able to work independently or a team environment.
- Able to remove, lift, carry, push, full and place objects less than or equal to 50lbs without assistance.
- Able to reach over head and below the knees including bending, twisting, pulling, stooping, stand, sit or walk for an extend period of time.
- Able to perform all duties in accordance in housekeeping routine,public health policy and any other applicable policies and procedures.
- Always willing to learn and be more knowledgeable with cleaning strengths.

Work Experience

STATEROOM STEWARD

Magsaysay Maritime Corp/Princess Cruise Line

2016-2020

- Delivering High Standard of Housekeeping and sanitation in guest staterooms and associated areas.
- Provide a positive first impression to every guest through a warm, welcoming individual greeting and always maintain a spotless and professional appearance.
- Always prepares passenger staterooms and alleyway in readiness for embarkation.
- Nurtures a memorable connection with every guest by showing genuine interest during service, engaging in conversation and always fully engaged throughout the voyage.

SENIOR LAUNDRY MASTER

2010-2016

Magsaysay Maritime Corp/Princess Cruise Line

- Supervised and inspected day to day laundry operation efficiency.
- Manage the highest standards in the care processing and presentation of passenger, officer and crew valet items.
- Identifies top performer and mentor them for career advancement or promotion.
- Efficiently programs and administes all necessary trainings for laundry personnel on correct use of machinery safe chemical handling and safety.

LAUNDRY STEWARD

2002-2010

Magsaysay Maritime Corp/Princess Cruise Line

- Accustomed to dry cleaning and setting operation.
- Drying, folding & keeping them for regular needs in specified parts of the ship.
- Directly responsible for providing the highest standard of service, cleanliness, sanitation for all designated laundry areas.
- Facilitate the laundry master at all with house cleaning stocks.
- Responsible for the safe operation of all laundry equipments in accordance with company policy.

LAUNDRY SUPERVISOR

1996-2002

Manila Diamond Hotel, Philippines

- Oversize and coordinate all laundry staffs and work flow as the daily operation
- Maintained inventory, ordered, and monitored supplies for housekeeping department
- Provided assistance to laundry valet manager with responsibilities.
- Managed various administrative duties such as call screening and documentation maintenance

PUBLIC AREA ATTENDANT

1995-1996

Manila Diamond Hotel, Philippines

- Responds to guest and staffs inquiries, request and complains in a prompt courteous manner.
- Vacuuming, dusting and polishing.
- Cleaning, sanitizing& disinfecting public area.

Education

General Radio Communication Operator Course in Guzman Institute of Electronics - Manila, Philippines

1994-

1995

Looc National Highschool - Occidental Mindoro, Philippines

1988-

1993