

ROMEO B. BUSTILLO JR.

FOOD SERVICE SUPERVISOR

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CAREER OBJECTIVE

Dedicated Food and Beverage professional with history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.

CORE SKILLS

- Effective Marketing
- Results Oriented
- Organization and Time Management
- Computer Proficiency
- ability to motivate staff and maintain good relations
- Resolves Customer Complain
- Good Manners

HOBBIES

- Singing and Beach Goer
- great way to unwind and destress

WORK EXPERIENCE

Assistant Restaurant Manager

Jollibee Foods Corporation | Ortigas, Pasig City Phils.

Feb. 2017 to August 2020

- Marketing Lead- monitors the completeness of Merchandising tool of the area. Ensures correctness/configuration of Menu boards, posters and updated prices
- Resolved problems, improved operations and provided exceptional service.
- Demonstrated respect, friendliness and willingness to help wherever needed
- Received and monitor stock into inventory management system.
- Worked flexible hours; night, weekend, and holiday shifts.
- Led Marketing projects and analyzed data to identify opportunities for improvement.

Express Service Coordinator

Baguio Country Club | Baguio City, Phils.

Feb. 2016 to Aug. 2016

- Answers telephone calls, Room Food Service, Housekeeping Request and general inquiry of the Hotel
- Offered friendly and efficient service to customers handled challenging situations with ease.
- Actively listened to customers, handled concerns quickly and escalated major issues to Supervisor.

SCHOOL ATTENDED

COLEGIO DE DAGUPAN

Bachelor of Science in Hotel and Restaurant Management

- Years Attended: 2012 to 2016
- Graduated **Magna cum laude**
- President, Hotel and Restaurant Management Society (HRM Society) 2014-2015

AWARDS

- Gold Awardee "FSC Audit"
Jollibee Bayambang and Jollibee Alaminos
Year 2017, 2018 and 2019
- Presidential Awardee
Jollibee Foods Corporation
Year 2017 and 2019