

Daryl Patanao

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Brgy. Yati Liloan, Cebu City Philippines

PROFESSIONAL SUMMARY

I am a Finally Professed Religious Catholic Missionary from (2004-2014) Was assigned to different countries like Jamaica, Uganda Africa, Usa North Carolina, and did fundraising missions in Toronto Canada. Was with the Congregation called Missionaries of the Poor. Our main Job was a deeply Humanitarian like Saint Mother Teresa of Calcutta. We Serve and help people of every kind, especially the poor. I have a very enthusiastic personality and highly motivated character with high professionalism, willing to use every knowledge, skills and my experiences in a most effective way for the good of the Company and for the Job I am applying for. I am very much open for progress and more learning that will benefit both my Job and myself.

WORK EXPERIENCE

Customer Technical Support Oct 2016 - 2021 Present Sykes Asia • Cebu Philippines

- Technical Support Representative
- Inbound and outbound call
- Deliver service and support to end-users using and operating automated call distribution phone software, via remote connection or over the Internet;
- Interact with customers to provide and process information in response to inquiries, concerns, and requests about products and services.

Religious Roman Catholic Missionary (2004-2014)

- Humanitarian jobs, help people who are homeless and destitute, and take them to our facilities. Gave them proper care, food and medical treatment.
- Was incharge of a home called Good shepherd where there were Seventy five people under my care. Constantly monitor them to make sure they are well taken care of.
- Was assigned in Construction work building houses for our Centers where poor people can live and have a shelter.
- Was a Musical director of my Community to ensure the songs for worship are well prepared. I conducted Choir practice twice a week, and music workshops. I teach Piano and guitar.
- We annually have volunteer of people from all over the world, I was incharge of the youth we have programs for them, they not only participate in the work we do but we gave them advices especially those that are lost contemplating about suicide. We have youth volunteers from Europe, United states, Canada and other parts of the world.

EDUCATION

Bachelor of Science in Philosophy (2005-2010) Jamaica West Indies

Bachelor of Science in Philosophy Jun 2015 - Apr 2016 additional courses University of San Carlos • Cebu

SKILLS

Able to work under pressure
Learn fast and accurate in following instructions
Collaborative/Team player
Very efficient
Able to do Multi-tasked jobs
Musically Inclined - (Can sing and play musical instruments)
Inspecting & Operating Equipment
Maintaining emotional control under stress
Basic nursing and sanitation
Knows basic house work (Cleaning, laundry and carpentry)

PROFESSIONAL CREDENTIALS

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VOLUNTEER WORK

Religious Formator Apr 2004 - Nov 2014 Missionaries of the Poor • Kingston Jamaica

Religious Formator for five years taught basic Religious studies and Catechism and humanitarian work. Work with the poorest of people, the homeless and destitute the HIV positive patient, the elderly men and women and the abandon children for ten year. Was assigned as musical director teacher and formator