

# Anthony Liam G. Arrogante

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## CONTACT

Unit 2003 Cityland Shaw tower,  
St. Francis St. Cor Shaw Blvd  
Mandaluyong City 1552

**E-mail:** liam23arrogante@gmail.com

**Phone:** +639175650387

## WORK EXPERIENCE

### ASPACE Inc.

**January 2016 - October 2020**

Space Lead

2018-2020

- Manages overall operations of ASPACE \_CAMP Chino Roces which includes facilities and events management, customer service, and financial management.
- Builds collaborative and open culture; supervises a multi-disciplinary team of staff including cleaning, maintenance, and community relations.
- Ensures awesome customer experience by creating solutions, connecting people, and developing programs for guests and the community.
- Contributes to planning and strategy to further advance Aspace brand and growth.

2016 -2018

- Functioned as Tech and Backstage Experience Support
- Provides customer service and IT/technical support to the tenants and members across all ASPACE Branches
- Monitors and maintains computer, technical, and security systems and networks; Diagnose hardware and software faults and solve technical and applications problems.
- Assists in managing the facilities of the space which covers engineering, security, and housekeeping.
- Provides business development support and participates in leasing sales activities.

### FX RBR 18

**March 2015 - December 2015**

Team Lead

- Manages productivity of a team of Outbound Sales Agents
- Meet monthly sales target and output in terms of number of closed deals, average talk time, and call duration.
- Conducts training and coaching to new staff

### Amikat Services Inc.

**November 2012 - December 2015**

Sales Support Consultant

- Briefly Functioned as an Outbound Sales Agent; conducted outbound calls to prospective FOREX trading customers
- Provides support and lead generation to Multilingual Agents
- Provide reports and monitor Agent's Performance and leads handling for rewards

### Self Employed

**April 2009 - October 2012**

Freelance Photographer

- Covered photo shoots for the various events of Mandaluyong Chamber of Commerce
- Served briefly as photographer for AAP.

**FORD MOTOR COMPANY PHILIPPINES (EDSA  
Greenhills San Juan Manila)**

**2008 - 2009**

Service Advisor

- Ascertained automotive problems and services by listening to customer's description of symptoms; clarifying description of problems; conducting inspections; taking test drives; checking vehicle maintenance records; examining service schedules.
- Verified warranty and service contract coverage by examining records and papers; explaining provisions and exclusions.
- Developed estimates by costing materials, supplies, and labor; calculating customer's payment, including deductibles.
- Maintained customer rapport by explaining estimates and expected return of vehicle; obtaining customer's approval of estimates and answering questions and concerns.

**TEL ENGLISH SOLUTION CORP. (Korean Online  
English School)**

**2006 - 2008**

Team Captain

- Online English Instructor for South Korean Students

**EDUCATION**

**B.S Airline Business Administration Major in Airline  
Marketing**

**June 1996 - March 2003**

PATTS College Of Aeronautics

Major in Airline Marketing

**Secondary Education**

**June 1991 - March 1996**

Don Bosco Technical College

Attended Grade 8 briefly from 1992-1993 in Gandhi Memorial International School Jakarta Indonesia

**PERSONAL  
INFORMATION**

Born on April 28, 1978 in Sta. Ana, Manila, stands 5'8 inches. Married with one son. Articulate, hardworking, and has great interpersonal, technical, negotiation, automotive, customer service and photography skills.

**REFERENCES**

Mr. Michael Concepcion

GM - Toplis Offshore

Email: mlconcepcion@toplisoffshore.com

Phone +639178677085

Mr. Juan Ladios

Community Lead - We Work Ph.

Email: [juan.ladios@wework.com](mailto:juan.ladios@wework.com)

Phone: +639088884221

Mr. John Paul Deloso

President - ASPACE Inc.

Email : [jp@aspace.team](mailto:jp@aspace.team)

Phone +639177095418