

Venaflor B Blas

bhengchublas@yahoo.com

09685453527



CAREER OBJECTIVE

To work and succeed in a stimulating and challenging environment, building the success of the company while I experience advancement opportunities.

SKILLS

Skills

Attention to Detail.

Active Listening Skills.

Improving Customer Experience.

Building Customer Loyalty.

Positive Attitude.

Bilingual Customer Support.

Time Management.

Interpersonal Skills.

EXPERIENCE

Sep 2014 to Still Working

Bank Of The Philippine Islands

Customer Service Representative

Provide splendid customer services to customers in a friendly and courteous manner at all times

Have sufficient knowledge about the banking products and services and respond to all inquiries accordingly

Improve customers' banking experience with the bank by ensuring that the customers are attended to promptly and all their challenges are resolved without delay

Ensure that all the bank's policies and procedures, code of conduct and regulatory guidelines are strictly complied with in the process of discharging duties

EDUCATION

Degree/Course	Institute/College	University/Board	Percentage/ CGPA	Year of Passing
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Bachelor Of Science In Business Administration Major In Marketing Management	University Of Manila	Univercity Of Manila	90%	2014
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PERSONAL DETAILS

Address 1332 S.H Loyola St Sampaloc Manila
Date of Birth 14/01/1994
Gender Female
Nationality Philippines
Marital Status Unmarried
Language Know English, Filipino

REFERENCES

Hazel Anne Rosales

Branch Assistant Manager Bank Of The Philippine Islands
09175453547

DECLARATION

I hereby declare that information given above is correct and true.



Venaflor B Blas