

JORGE SAM LLANES VALDEZ
Brgy. Nagsupotan, San Juan
Ilocos Sur, 2731
Mobile No.09552081195
Email: jsamvaldez26@gmail.com

OBJECTIVE: To utilize my skills in rendering passionate service to clients that needs utmost dedication.

QUALIFICATION: Worked as Client Care for home for the aged. Customer Service Specialist, Superior in oral and written communication. Computer Literate and Good selling skills.

EXPERIENCE:

Customer Service Manager
Nutreance Company LLC
July 2014-Present

Customer Service Manager
VegHealth Institue
January 2019-July 2021

Wonolo
Account Activation Specialist
October 2017-July 2018

Data Entry/ Virtual Assistant
Toronto Fix-IT
July 2014-September 2016

Dual Innovation
Sales Manager
July 2013-May2016

Balay Taripato (Home for the Aged)
Magsingal District Hospital
Magsingal, Ilocos Sur
March 2012-March 2013

Results Oriented Call Center (A subsidiary of Canadian-based business North American Security Seal)
Sales Representative/Trainer
October 12, 2010-January 3, 2012

AVION CONTACT SOLUTIONS CORP. Jomel Bldg. Brgy.16 A.Castro St., Laoag City
VOICE AGENT

May 2008 to October 4, 2010

*Voice Projects (B2B and B2C Inbound/Outbound services in the U.S or
Canada. *Inbound sales

*Inbound customer services *Sales generation *Appointment setting *Chat sales

I-touch Pt Pvt Ltd

IBM Plaza 22/F

Eastwood Cyberpark

Libis, Quezon City

January 2008-April 2008

*Inbound Agent

E-TELECARE GLOBAL SOLUTIONS

Outbound Sales Agent

20Th Floor, Citibank Square,

Eastwood City, Libis

Quezon City, Metro Manila

November 2007-January 2008

EPIXSTAR IT-ENABLED SOLUTIONS

Eastwood,Libis

Quezon City

July 2007-November 2007

*Outbound Call Center Agent

Credit Card Acquisition

EDUCATIONAL BACKGROUND

College

Practical Nursing

Delmar Global Academy Inc

Baguio City

September 2010-July 2012

BS Pharmacy 2002-2003

Saint Louis University

Baguio City

Secondary

Divine Word College of Vigan City

(Secondary 1998-2002)

Elementary
Divine Word College of Vigan (1992-1998)

CHARACTER REFERENCES

Abigail Evangelista
Teacher II
Bulag National High School
Bantay, Ilocos Sur
09178379508

Mylene Pascua
News Contributor
Timek Publishing Corporation
Vigan City
09550928700

Vanessa Villalon
Nurse San Juan RHU
San Juan, Ilocos Sur
09277615723