

# MARASIGAN, JERICK P.

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## EDUCATIONAL BACKGROUND

<b>Tertiary Level</b> 2013 - 2017	<b>TECHNOLOGICAL UNIVERSITY OF THE PHILIPPINES</b> <i>Bachelor of Science in Hotel and Restaurant Management</i> Ayala Blvd., Ermita, Manila
<b>Secondary Level</b> 2009 - 2013	<b>OCCIDENTAL MINDORO STATE COLLEGE</b> Magsaysay St. San Jose Occidental Mindoro

## WORK EXPERIENCE

### **ARMY NAVY BURGER INC.** (Dewey Roxas Blvd.)

Management Trainee (Jan. 2021 - Present)

- Resolving customers' complaints, security check inside and outside of the store
- Read/acknowledge the endorsement logbook, emails and funds.
- Review business targets (sales, total count, average count and labor cost)
- Conduct shift huddle to the team (discuss goals, game plan and updates)
- Check store readiness, food quality and availability and equipment of the store.
- Side duties (cashiering and cooking), sales and credit card cut off
- Compiling and email Daily Sales Report (DSR) attachments and deposit slip
- Purchasing food stock from frozen, dry and vegetables
- Maintaining cleanliness of the store, conducting monthly inventory

### **TORIMOMO JAPANESE BARBEQUE** (Robinsons Place Manila)

Service Attendant (Feb. 2019-Feb. 2020)

- Preparing and setting up for operations
- Communicating and taking up orders
- Using the Point of Sale System
- Serving food and beverages
- Assisting and satisfying the guest for their needs
- Bussing out and clearing out tables

**SOFITEL PHILIPPINE PLAZA MANILA (Forbes 5 Star Hotel)** (CCP Complex Roxas Boulevard Pasay City)

Service Attendant in Spiral Restaurant (Fine Dining Restaurant) (Nov 2016- June 2018)

- Preparing and setting up for operations
- Communicating and taking up orders
- Serving food and beverages
- Assisting and satisfying the guest for their needs
- Bussing out and clearing out tables

## ACHIEVEMENTS/AWARDS

December 2019	<b>Service Excellence Award</b> Torimomo Japanese Barbeque Restaurant
December 2019	<b>Perfect Attendance Award</b> Torimomo Japanese Barbeque Restaurant
December 2018	<b>Japanese Language Proficiency Test</b> N4 Level Passed (Intermediate Level)
July 2018 – Nov. 2018	<b>Hotel Japanese Intensive Course</b> (600 hours) – Nihongo Center Foundation Manila Learned to read write, and converse in intermediate Japanese language

## CHARACTER REFERENCES

**Ms. Ruffa Naval**

Restaurant Manager, Army Navy Burger Inc.  
09054226511

**Mr. Cris Heinzon Taquiqui**

Restaurant Manager, Torimomo Japanese Barbeque  
09567611280

**Mr. Henry Ortega**

Spiral Supervisor, Sofitel Philippine Plaza Manila  
09162814888

**Mr. Kenjiro Ogata**

Head Teacher, Nihongo Center Foundation  
09179007074