Arun Anthony

Contact

Address
Dubai, UAE

Phone
00971564015177

E-mail
abrdedu11@gmail.com

LinkedIn
https://www.linkedin.com/in/arun-anthony-8a807b23/

Skills

Onsite / Remote Technical Support

Project Implementation /System Analysis and Workflow design

Periodic Preventive Maintenance (PPM)

Linux /Windows support

Hl7 integration, DICOM

EI, IMPAX, BI, Xero Viewer, VNA, RIS, HIS, ERP, SAP

Oracle, SQL (Installation and administration)

Windows /Linux / Solaris (Server Configuration and Support)

Highly skilled IT professional with 11-year experience in Healthcare IT Industry, Currently Working with Agfa healthcare and supporting various Products such as PACS (EI / IMPAX), RIS, Xero, IDC, BI, Clinical Application, HL7, Modality configuration, HIS, Pharmacy and Laboratory Integration, Data Analysis
Excellent Knowledge in Hardware solutions (HP, EMC, Dell). Done Multiple server / client installation
Successful Implementation of Projects in Cleveland Clinic Abu Dhabi, Dubai Health Authority, Aga khan Hospital (Kenya /Tanzania)
Remote and Onsite support to clients from Russia, Eastern Europe, Middle east, Africa

Work History

2013-08 - Current

Senior Field Service Engineer (IT)

AGFA Healthcare, Dubai, UAE

- Installation of Racks, Servers in Datacenter and Management of Servers clusters (Windows, Solaris).
- Application Support PACS, RIS ,3D Application, Clinical Applications, BI, Xero, VNA, Enterprise Imaging
- Application training to users.
- Do Periodic Preventive maintenance.
- Root cause Analysis (RCA) for re-occurring issues
- Pro-active Monitoring of services
- VMware, ESX Management and HA
- Maintain Prod- DR sync (Oracle Data Guard, Load Balancer, Hardware Environment)
- System Analysis and workflow Design
- Business Intelligence and Data Analysis
- Maintain SLA
- System / Application Testing before going to Production
- L2 support (Attending Service calls and provide Resolution)
- Achieving customer satisfaction by proper update and Follow-up
- Develop technical Knowledge Transfer Document, User Manuals.
- Integration with Cerner, EPIC for interface support (HL7)

Hardware Support (Hp, Dell, EMC)	
Root cause Analysis (RCA)	
Crystal Report	
Antivirus (McAfee, Symantec)	
Biometric device, PDA	
Modality Integration and config (CR, CT, US, MRI,) GE,Fuji, Philips, Siemens	
Business Intelligence (ETL)	
User Training / Knowledge Base documentation	
VMware	
Tape library, VNA	
Service Now, SRSS, ENAM, VPN Configuration	
Network, Routing, Switch, Load Balance (f5)	
Barco Calibration, Ramage Burner	
Lab Integration (Cobas e411, Cobas e311, CellDyn)	
Nuance Speech Magic	
Dose Management	
Tera recon	
Service Now / JIRA	
Application Training and customization	
SSL / Certificates	

- Integration of PACS system for CR, CT, US, MRI with GE,Siemens,Philips, Hitachi, Fuji,
- Successful implementation and upgrade of various solution in client site Globally (Cleveland Clinic Abu Dhabi, Dubai Health Authority, UAE, Saudi Aramco (KSA), STC cloud (KSA), Aga Khan (Kenya & Tanzania & many more clients from Russia, Eastern Europe, ME, Africa
- Travel throughout Middle east and Europe for support and training purpose.
- VPN device configuration (Making Client sites accessible through Secure Remote Connections (SRSS/ENAM / Data Coordinator Role)
- Database backup
- Network support (switches, Routing)

2010-03 - 2013-07

Implementation and Support Specialist (IT)

metaSOFT, Riyadh, KSA

- Analysis of user requirement & technically map it to Developers.
- Implemented Hospital information system (HIS) all modules, Dental Software, ERP in clients (Ministry of Interior Hospitals, Saudi Arabia).
- Laboratory Integration –Cobas e411, Cobas e311, CellDyn
- Installed and configured & Implemented Image Archiving Systems.
- Implemented wireless PDA devices, Biometric Devices.
- Report customization using crystal report.
- Application training to users
- System Administration & Support.
- Onsite/Remote Technical support.
- Installed & configured 10 Hp servers with Windows server 2008.
- SQL server –Installation, Management, Backup & Restore.
- Conducted meeting with Project Managers, Hospital Director, Medical Director regarding Progress of Project.

Education

2005-08 - 2009-01	**Bachelor of Engineering: Bioinformatics**
	Vinayaka Mission University - India

Certifications

Diploma in dot.net technology

MCSE

Diploma in Linux networking

Diploma in Computer Application

Enterprise Imaging (Agfa)

IMPAX (Agfa)

RIS (Agfa)

Training

Enterprise Imaging / Agfa / (Munich, Germany)
RIS /Agfa/ (Mortsel, Belgium)
IMPAX /Agfa (Munich, Germany)
Linux /Agfa (Leeds, UK)
VMware Training /VMware Center (KSA)
MCSE / NIIT / (India)
Diploma in dot.net Technology /NIIT (India)
Diploma in Linux networking /Accel IT (India)
Diploma in Computer Application /Kerala Government (India)
Oracle Agfa (Virtual training)