

Jean Denis Salomon

Hardworking Head Waiter with 10+ years of establishment serving experience. Extensive knowledge of conflict resolution skills and committed to enhancing customer and employee experiences and increasing sales.

Contact

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Skills

Upselling techniques

Menu presentation

Food and beverage pairings

Dining area maintenance

Wine knowledge

Bill computation

Banquet coordination

High-volume dining

Safe food handling

Kitchen staff coordination

Languages

English



Work History

2021-01 - Event Caterer and Server

Current

., Mauritius

- Conceptualized menus to account for dietary restrictions and personal requests, including food allergies.
- Ordered food items and supplies needed to fulfill catering jobs.
- Inspected kitchens to observe food preparation quality and service, food appearance and cleanliness of production and service areas.
- Presented food and beverages on buffet tables and drink stations to meet contract specifications and level of event formality.

2019-11 - Waiter

2020-12

Nemacolin Woodland's Resort, Mauritius

- Kept server areas clean and stocked during service hours to increase efficiency while working tables.
- Supervised restocking of salad bar and buffet for lunch and dinner service.
- Handled customer complaints professionally, resolving issues through diplomatic acknowledgment and commitment to service.
- Suggested appropriate food and drink pairings to increase per-ticket sales.

2017-02 - Head Waiter

2019-11

The Beach Shack, Mauritius

- Supervised set up of banquet food stations and coordinated service to multiple dining areas.
- Assigned work tasks and coordinated activities of dining room personnel to provide prompt and

Excellent



Excellent

French

effective service to patrons.

- Supervised staff servers while serving tables and maintaining inventories.
- Scheduled numerous reservations and managed seating arrangements while maintaining calm, professional demeanor.

2015-11 - Assistant Waiter

2017-01 *P&O Cruise Line, Mauritius*

- Greeted new customers, discussed specials, took drink orders and built immediate positive connections with guests.
- Kept server areas clean and stocked during service hours to increase efficiency while working tables.
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
- Collected credit card, cash and gift certificate payments and dispensed change for cash transactions.
- Maintained order efficiency and accuracy through clear communication with kitchen staff, earning numerous recommendations from satisfied customers.

2011-11 - Assistant Waiter

2015-04 *Anahita Resorts & Villas, Mauritius*

- Kept server areas clean and stocked during service hours to increase efficiency while working tables.
- Prepared beverages and filled food orders for customers.
- Stored food in designated containers and storage areas to increase shelf life, improve kitchen organization and provide easy access during busy peak service times.
- Folded napkins and prepared silverware sets to provide adequate supply for host station.

Education

2010-01 *Ocep College - Mauritius*

Certifications

International Exchange Program in F&B

Restaurant & Bar Service

Le Métier Du Sommelier