



Joel T. Liston Jr.

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OBJECTIVE:

A Responsible and well motivated individual with a positive attitude, dependable and enthusiastic seeking for a food service position with an esteemed company that will employ the use of effective staff management method and skills pertaining to guest satisfaction.

**QUALIFICATIONS, SPECIAL SKILLS,
and ACTIVITIES:**

• Functional experience working in hotel industry for more than 10 years in housekeeping and food and beverage departments.

- Extensive hospitality and Banquet experience in food industry.**
- Profound knowledge in banquet set ups, policies and procedures.**
- Uncommon ability to plan and Multi-task in busy environment.**
- Excellent communication organizational and analytical skills.**
- Immense ability to provide excellent customer service.**
- knowledgeable with MS Word, Excel and Power point.**
- Ability to monitor and supervise line staff.**
- Profound ability to maintain a professional, neat and well groomed appearance.**

EDUCATION:

**Life Insurance Agent Course
Insurance Institute for Asia and the Pacific Inc.**

**September 25 to 27, 2012.
Keppel Cebu City**

**Bachelor of Science in Marine Transportation
Universuty of Cebu Lapu-LapuJ & Mandaue**

**A.C. Cortes Mandaue City Cebu.
June 13, 2002 - March 23, 2008.**

PROFESSIONAL EXPERIENCES

P&O FERRIES

Pride of Rotterdam

Luxemburg, Netherlands

Position: Food Service Steward

March 13 to November 16, 2020

- Take order and serve food & beverages to the customers and dining Patrons in the restaurant.**
- Delivering alcoholic drinks to the right customers in a timely manner.**
- Serving coffee's and the likes at the starbucks.**
- Cleaning guest cabins, baths and closets and replenishing room amenities**
- Doing escullery works and assist the chefs in the galley.**

Luxent Hotel
4 Stars Hotel
Manila, Philippines

Position: Captain Waiter

October 22, 2019 to Present

- Supervising waiters and waitresses.
- Stocks service areas with supplies.
- Checking with guests to ensure that they are enjoying their meals and take actions to correct any problems.
- Serve guests/customers food and beverage and making sure proper service standards are being carried out.

Worood Al Safwa Hotel and Suites
Al Malekat Palace
Private VIP Ballroom
Jeddah, Saudi Arabia

Position: Banquet Supervisor

November 8, 2015 to December 31, 2018 .

- Ensure that all service is standard and staff are in proper uniform serving speedily, friendly and polite manner while maintaining the cleanliness of the area.
- Assist management in hiring, training, evaluating, and motivating new team members.
- Planning a tasks and creating a weekly labour roster and assist all departments for operations.
- Perform duties as banquet server if needed.
- Maintained and enforced hygiene standards with all who entered banquet area.

Shangri-la Mactan Resort & Spa
5 Stars Hotel
Cebu, Philippines:

Position: Banquet Waiter

February 27, 2015 to November 05, 2015.

- Greet all guests and owners warmly with an appropriate greeting.
- Set up tables, lays, table linens, silverwares, glasswares and center pieces.
- Deliver and serve welcome drinks, food, meals, condiments and accompaniments etc.
- Delivering alcohol and non alcoholic drinks to customers table.
- Maintaining proper dining experience, delivering items, filing customer needs, removing courses, replenish utensils and refilling glasses.
- Keeping and clearing all items used and submit to kitchen dishwashers after the event.
- Return all the equipment to the storage for inventory.

Quest Hotel Conference Center
3 stars Hotel
Cebu, Philippines:

Position: Room Attendant

November 24, 2011 to October 25, 2012.

- Cleaning guests rooms, dusting furniture and closets.
- Cleaning baths and changing towels.
- Replenish room amenities.
- Vacuum floors and hall ways.
- Respond to guests request immediately.
- Report any defective equipments to the housekeeping supervisor.

Portofino Beach Resort Inc.
Private Resort
Cebu, Philippines

Position: Room Attendant/Waiter

April 27, 2005 to November 25, 2011.

- Cleaning guests rooms, baths, dusting furniture and closet
- during graveyard shift perform as food and beverage attendant for restaurant and room service.
- Cleaning department outlet offices.
- Cleaning guests lobby and reception area.

**United Coconut Planters Assurance Incorporation.
Life Insurance company Manila Philippines.**

**Philippine Prudential life Insurance
Company Cebu, Philippines.**

**Position: Marketing and Financial
Specialist**

October 13, 2013 to November 27, 2015.

- **Dealing positive clients for insurance.**
- **Offer different types of products of the company**
- **Promoting and selling company products and services.**

Position: Marketing Specialist

October 1, 2012 to October 10, 2013.

- **Qualifying and investigating for positive clients.**
- **Introduced company backgrounds.**
- **Offer and give positive ideas about life insurance.**
- **Selling products and services of the company.**

LANGUAGES:

- **English - Fluent • Arabic - Good • Korean - Intermediate • French - Basic • Japanese - Basic**

TRAININGS & CERTIFICATES

Manual Handling

Pride Of Bruge

March 15, 2020

ZeeBruge,Belgium

**Basic safety and handling of training
of evans vanodine products**

Pride of Bruge

March 21, 2020

ZeeBruge,Belgium

Marine Ark Evacuation System

Pride of Rotterdam

May 25, 2020

Hull United Kingdom

Basic Training

Southern Institute of Maritime Studies

February 05-14, 2020

Ermita, Metro Manila Philippines

**Ship Security Awareness and Seafarer
with Designated Security Duties**

Southern Institute of Maritime Studies

February 17-18, 2020

Ermita, Metro Manila Philippines

Proficiency in Survival Craft & Rescue Boats

Southern Institute of Maritime Studies

February 19-22, 2020

Ermita, Metro Manila Philippines

Ships Catering Services NC I

Southern Institute of Maritime Studies

February 25-29, 2020

Ermita, Metro Manila Philippines

Crowd and Crisis Management

Far East Maritime Foundation Inc.

March 04-06 & 09-11, 2020

Ermita, Metro Manila Philippines

Food Safety Training

Baladia training Center

April 2016-2018

Jeddah Saudi Arabia

REFERENCES:

**ERIC LINDHOLM
SENIOR OBS MANAGER
P&O FERRIES
PRIDE OF ROTTERDAM**

**REBECCA PAZ MELENDREZ
F&B MANAGER
LUXENT HOTEL**

**ZIAD ABOU RJEILY
OPERATIONS DIRECTOR
AL MALEKAT - QUEENS PALACE**