

SAN CARLOS LALU PAJA

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Date of birth: October 12, 1985

Nationality: Indonesian

EDUCATION AND QUALIFICATIONS

2010	University of Jenderal Soedirman Purwokerto Bachelor Degree in Communications
2012	IFI – Institut Francais d’Indonesie Yogyakarta French
2012	Lembaga Pendidikan Smile Group Yogyakarta English Structure and Grammar
2008	GSP – International Yogyakarta Hotel Training
2008	ELTI Yogyakarta English for Active Communication
2007	BSI Purwokerto MS. Office

WORK EXPERIENCE

2019 – now	Stateroom Attendant, Royal Caribbean International Ensuring the cleanliness of passenger cabins, making the bed, vacuuming the floor, cleaning the walls, ceiling, draperies, balconies and bathrooms, providing turn down service, making towel animal, reporting any equipment malfunction and providing great customer service to the guests.
2017 – 2019	Bell Attendant, Royal Caribbean International Maintaining the cleanliness of officer rooms, providing them with fresh linen, towels and amenities, and delivering officer laundry. Handling guest requests when stateroom attendants are off duty and performing operator jobs (receiving guest calls and distribute the tasks to the co-workers).
2016 – 2017	Pool Attendant, Royal Caribbean International Responsible for maintaining cleanliness of pool deck and facilities including straightening and stacking chairs, collecting soiled towels and trash, moving chairs, replenishing fresh towels, assisting bar staffs to collect dirty glasses, cups, and plates and handling luggage on embarkation day.

- 2015 – 2016 **Cleaner, Royal Caribbean International**
Cleaning public areas of the ship such as guest lobbies, lounges, public restrooms, staircases, polishing metals, providing fresh towels to the guests in spa and sauna and handling luggage on embarkation day.
- 2011 – 2012 **Housekeeping Utility, Thomson Dream, Thomson Cruises**
Maintaining the cleanliness of guest areas such as lobbies, lounges, public restrooms, staircases, vacuuming the carpets, polishing metals and handling luggage on embarkation day.
- 2010 **Embarkation Staff, Superstar Virgo, Star Cruises**
Performing embarkation and disembarkation activities which consist of guest documentation, proper completion of all entry papers and ship clearance of guests with Immigration and Customs, and accurately maintaining the guest manifest in Fidelio.

SKILLS

- Languages** **French:** Profesional working proficiency
Spanish: Profesional working proficiency
- Computing** **MS. Office**