



# MAD AIRREEN TOLORES

## OBJECTIVES

To work in an Organization which offers a good working environment and enables me to develop and enhance my skills and attitude while meeting the organization's goals.

## SUMMARY QUALIFICATIONS

- Hard working and can work under pressure.
- Self starter and proactive problem solver.
- Has experience but willing to learn more.
- Good and Active listener.
- Self motivated able to set priorities to achieve immediate and long terms meet deadlines.

## SKILLS

- Flexible , adapts easily to new concepts and responsibilities.
- Excellent Verbal and Written communications.
- Basic proficiency in Microsoft office.
- Excellent people Skills and Team collaboration.
- Exceptional time management.

## CONTACT INFORMATION

PHONE: 0919-978-9131

EMAIL: Toloresmad@yahoo.com

ADDRESS: 179 Col Ver St. Brgy. Kabayanan  
San Juan City.

DATE OF BIRTH: April 10, 1996

## WORK EXPERIENCE

### STARBUCKS PHILIPPINES

**BARISTA | OCTOBER 2018 to MARCH 2021**

- Creating a culture of warmth and belonging, where everyone is welcome.
- Delivering our very best in all we do , holding ourselves accountable for results.
- Acting with courage, challenging the status quo and finding new ways to grow our company and each other.
- Being present, connecting with transparency, dignity and respect.

### SHAKEYS PHILIPPINES

**Restaurant Marketing Coordinator/Bartender |  
JUNE 2017 to JUNE 2018**

- Building long term sales through through activities held within the restaurant esp. Birthday parties, etc.
- Duties include developing projects to meet marketing goals, create media campaigns, and promote products and events.
- Wowing the guest with the services that we provided.

### MCDONALDS PHILIPPINES

**Local Store Marketing/Service crew | SEPTEMBER 2014 to APRIL 2017**

- Providing excellent customer's experience at the store with kids and families.
- Adding fun and building long terms sales through activities held within the store esp. Birthday parties, Store tour, Large food order, Fun day etc.
- To build more sales.

## SCHOOLS ATTENDED

### POLYTECHNIC UNIVERSITY OF THE PHILIPPINES

**Bachelor of Science in Entrepreneurship**

- 2015 up to present.
- Submitted thesis entitled "Factors affecting the performance of PUP BS Entrepreneurship students on their on-the job training."

### ISAAC LOPEZ INTEGRATED SCHOOL

**High School Diploma | Graduated March 2014**

## CHARACTER REFERENCES

#### GILZON FULGAR

Family Relation Manager, McDonalds Philippines  
Cell: 0995-336-2816

#### JAYSON OLIVEROS

Shift Supervisor, Starbucks Philippines  
Cell: 0956-309-4054

#### MARIA CHRISTINE FUKAI

Barista Trainer, Starbucks Philippines  
Cell: 0936-035-5918

*I hereby certify that the above informations are true and correct to the best of my knowledge and belief.*

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