

RAENA MAE JAUCO

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CAREER OBJECTIVE

To secure a position in the tourism industry where I can employ and acquire my core competencies and where I can significantly contribute to the advancement of the prospective organization through hard work and dedication

EDUCATIONAL BACKGROUND

Far Eastern University

Bachelor of Science in Tourism Management
(2012-2016)

Tertiary

La Consolacion College Manila

(2008-2012)

Secondary

TRAINING / WORK EXPERIENCE

National Park Development Committee

Trainee (April – May, 2015)

Bureau of Immigration

Trainee (February - March, 2016)

Astoria Plaza Hotel

Food and Beverage Attendant (May-November, 2016)

Apsara Beachfront Resort and Villa, Khaolak, Thailand.

Guest Service Officer (June 2017- Present)

AWARDS RECEIVED

What's the Future? Workshop

1st Runner up

Taylor's University Lakeside Campus
Malaysia (November 6 – 7, 2015)

Tourism Planning and Development

3rd place Defense (October 22, 2014)

Tourism Planning and Development

2nd Best Diorama (October 22, 2014)

SEMINARS ATTENDED

Workshop on Integrating the Tourism Sector in the ASEAN Economic Community

Department of Tourism Office
(November 11, 2015)

Paint the future: “Envisioning Tourism in 30 years”

Pacific Asia Travel Association

Taylor's University Lakeside Campus, Malaysia
(November 6-7, 2015)

“Halaga Ngayon Ano Ngayon”

Awareness of Cultural Heritage and Its Values

Far Eastern University (August 28, 2015)

“Sports, Adventure, and Wellness Tourism”

Pacific Asia Tourism Association

SMX Convention Center, Mall of Asia (July 22, 2015)

Front Office Operations

Star Cruises SuperStar Gemini, Port Klang, Malaysia
(March 17, 2015)

Food & Beverage

Star Cruises SuperStar Gemini, Penang, Malaysia
(March 16, 2015)

Student Cruise Program (on board)

Star Cruises SuperStar Gemini, Singapore –
Malaysia (March 15 - 19, 2015)

Flight Attendant 2.0

Far Eastern University Art-Deco Auditorium
(September 28, 2013)

Industry Familiarization Tour

Far Eastern University (September 27, 2013)

International Air Travel Requirement

Far Eastern University Conference Center
(September 09, 2013)

TOMSOC 360: Benchmarking in the Tourism Industry

Far Eastern University Art-Deco Auditorium
(September 12, 2012)

AFFILIATIONS

Pacific Asia Travel Association (2015)
Tourism Society (2012)

CORE COMPETENCIES

- responsible adaptable
- eager to learn good time management skills
- hardworking flexible

**PERSONAL
BACKGROUND**

Age: 24 years old **Height:** 5' 3"
Weight: 136 lbs. **Citizenship:** Filipino
Birthdate: February 15, 1996 **Civil Status:** Single

REFERENCES

Mrs. Shamira Rescar
Admin Bureau of Immigration
0915830087

Mrs. Alpine Frizzel Hontimaria Ramos
Assistant Front Office Manager
Apsara Beach Front Resort and Villa
080-8907090

Khun Phithaya Muen-udom
Front Office Supervisor
Apsara Beach Front Resort and Villa
091-8245471