

FELICIANO RAMOS JR.
felicianojr_ramos@yahoo.com
+6588174894



PROFESSIONAL EXPERIENCES:

Urban Group Pte. Ltd. – THE COASTAL SETTLEMENT RESTAURANT at Netheravon Road
CONTEMPORARY MELTING POT AND BAR at Dempsey Hill

March 01, 2012-May 28, 2018

Assistant Outlet Manager /MOD –Manages the outlet operations, budgeted and monitored expenses in labor and profits for the two restaurants.

- Helps on projecting the business levels (Annual/Monthly Profit and Loss Report), while minimizing loss and maximizing the profit through scheduled resources of both material and manpower (Rostering).
- In-charge in events booking , Lead and motivate the team to provide excellent and authentic service resulting for good feedbacks from our guest, monitor product quality and analyzing beverage pricing and evaluating par levels. With a multi task of as a Head Cashier, Bartender, Barista and a Server. The constant training of the staffs and maintaining the smooth operations is my main objective.

Red Dragon Farm Incorporated-Fresh Option Meat Shop Jan. 2011-May 2011

Assistant Store Supervisor- On hand in the operations of the store, responsible in handling and receiving of stocks, ensuring the quality and quantity. Liaise with the Store manager for ordering scheduling and completing paper works.

Philippine Pizza Incorporated – Pizza Hut (Cabanatuan Branch Philippines) Nov.2009-June 2010
Shift Manager – Manages the outlet operations, maintains smooth service, monitor product quality and ensures customers need and expectations are met or exceeded and a Certified

Spa Esprit pte.ltd. – Barracks Café (Singapore) April 2008 – October 2008

Management Trainee/Internships – receives training and perform duties in several department such as Spa Receptionist, Guest services, Events facilitator and Restaurant operation (Cashiering, Bookkeeping and Reservation)

Jollibee Foods Corporation – Greenwich July 2007 – December 2007 (**Cabanatuan Branch Philippines**) and **Jollibee** November 2005 –April 2006(**Circumferential Branch**)

Marketing Officer-Work closely with the Marketing manager in implementing marketing strategies in the region.

EDUCATION

- **Bachelor of Science in Hotel and Restaurant Management, 2011**
Pamantasan ng Araullo, Philippines (ARAUULLO UNIVERSITY)

SEMINARS AND CERTIFICATION ATTENDED

Office Operations and Property Management System - Sept.28, 2010

100-Hour Training on the English Proficiency, December 2010 TESDA- Philippines

15-Hour Workshop in Food and Beverage 101, June 08,2008 Spa Esprit Pte. Ltd Singapore.

100-Hour Call Center Career Development, March 2009

119-Hour Barista Course – National Certificate Level II, February 2008

Character reference/Testimonial Letter: Upon Request