



CONTACT DETAILS

(917)-306-8832 

mnm_dizon02@yahoo.com 

EDUCATION

Master of Arts in Nursing (MAN) candidate –

currently at University of the Philippines – Open University, Anticipated (May 2020)

Bachelor of Science in Nursing (BSN) degree –

PCU-Mary Johnston College of Nursing, Philippines | *March, 2006*

LICENSES & CERTIFICATIONS

New York Professional Education Board of Nursing

License Number: 676380
Valid Until: 06/2021

BLS Certified

Valid Until: 06/2022

ACLS Certified

Valid Until: 06/2020 (for renewal)

MA. NICOLETA M. DIZON

BSN, RN, MAN(c)

CAREER PROFILE SNAPSHOT

A highly patient-centered, purpose-driven, compassionate yet strategic, flexible, analytical and goal-driven **Registered Nurse** with seven years of experience that is purposely anchored into the disciplines of **Clinical Acute Nursing, Nursing Education and Research, Utilization Review, Knowledge Transfer and Capability Development, Design Thinking and Human-Centered Design.**

A healthcare professional experienced on acute care nursing for elderly, adults dealing with medical and surgical cases and pregnant women. A talent for critical thinking, analyzing problems and developing and simplifying procedures. Skilled in working on foreign environments with limited resources. Expertise also involved in addressing problem through creative approach. An accomplished and teachable educator across all ages and co-professionals who used storytelling for change and impact on individuals, community, organization and healthcare at large.



PROFESSIONAL MILESTONES and EXPERIENCE

RN STAFF NURSE – *Cypress Garden Center for Nursing & Rehab*

New York, US | Nov 2018 – present

Consistent with professional standards of nursing practice, provides skilled nursing services to residents as assigned and oversees LPN/CNA staff.

- Administers medications and treatments as assigned
- Documents in the medical records care provided, clinical observations, required tracking, medications and treatment administration
- Generate reports, as required or requested, including, but not limited to, accident report, incident report and grievance report
- Provides resident/family education as assigned and/or assessed to be needed, and documents accordingly in the medical record
- Transcribes medical orders in accordance with facility policy and procedures and standards of practice
- Communicates with interdisciplinary clinicians, as warranted

NURSE TRAINING SPECIALIST - *HCCA Health Connections*

Taguig City Philippines | May 2015 – April 2016

Provided in-house process training for registered nurses of reviewing patients' medical records for medical necessity such as but not limited to the need for surgeries, laboratory procedures, therapy and medications.



PROFESSIONAL MILESTONES and EXPERIENCE

- Spearheaded inter-departmental collaboration during a mitigation period of compromised quality scores of clinical nurse reviewers
- Modified process workflow to augment QA scores of nurse reviewers
- Initiated a new method of training for effective delivery and learning
- Created a supplemental hand-out in addition to client provided manual that will serve as cheat sheet for nurses to perform quality case review

UTILIZATION REVIEWER – HCCA Health Connections

Taguig City, Philippines | June 2012 – July 2013; July 2014 – April 2015

Provided review of patients' medical records for medical necessity such as but not limited to the need for surgeries, laboratory procedures, therapy and medications

- Recognized as Top Performing UR Nurse based on 100% QA both internal and external and surpassing over 70% of required quota
- Created efficient utilization review strategies resulting in increased number of cases within the standard hours of work at 100% QA
- Developed a communication cheat sheet in dealing with irate providers, facilities and patients for denied request for authorization
- Streamlined generic case summary database for efficient access and time management

CLINICAL INSTRUCTOR – PCU-Mary Johnston College of Nursing

Manila, Philippines | April 2009 – June 2012

Provided clinical and classroom Instruction, consultation for undergraduate research, regular student evaluation, curriculum enhancement and execution.

- Initiated modification of curriculum based on competency-based learning
- Set challenging expectations among students and committee members
- Formulated a unique method/form of writing care plan to enhance comprehension among students
- Led Student Development Committee
- Tutored academically challenged students



PROFESSIONAL MILESTONES and EXPERIENCE

STAFF NURSE – *Manila East Medical Center*

Rizal Philippines | November 2008 – April 2009

Implemented comprehensive nursing care for acutely-ill patients of different age groups (children to elderly), administered medications, started IV, monitored vital signs, performed wound care of surgical sites, discharges and education.

- Facilitated recovery process of post-surgical patient through patient and family education
- Managed admissions and discharges in daily workload of various medical-surgical cases
- Tracked laboratory values and results and updated physician to reduce patient complication to a minimum

LOCAL BOARD NURSE REVIEWER – *CREST Review Center*

Cabanatuan, Philippines | April 2007 – August 2008

Provided in-house Philippine board of nursing review course to nursing graduates, administered mock nursing exams and student evaluation.