

# Mohammad Ali Judaki

IT Specialist

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## PERSONAL SUMMARY

Experienced Information Technology Support Specialist with a demonstrated history of working in the oil & energy and banking industries. Skilled in Microsoft Windows, Technical Support, Network, Mikrotik and server services. Highly efficient in foreign languages and public relation. Strong information technology professional with a Bachelor's degree focused in Computer and Information Sciences, graduated from Cairo University.

## CAREER OBJECTIVE

To efficiently deploy my technical and non technical abilities and skills performing assigned tasks.

## KEY SKILLS

- IT1 Essential.
- Visited more than 30 IT/Telecom related factories and companies.
- Oracle R12 Financial Applications Track.
- CCNA.
- Storage Area Network Course(HP).
- Mikrotik MTCNA(1801NA1425).
- Firewall(Sophos).
- Project Management- MS Project
- Python (Preliminary)
- Linux LPIC1.( in Progress)
- Splunk.( in Progress)
- Highly skilled using Microsoft operating systems.
- Skilled in using Microsoft servers and services such as ISA, active directory, DHCP, file sharing and ... etc.

## PROFESSIONAL EXPERIENCES

- **Arabize-Part Time** (March 2005 - October 2006)  
**Position:** Project manager of Arabic to Persian translation team.
  - Translating Volvo truck catalogs from English to Persian.
  - Reviewing other teams activities and planning accordingly.
- **Industrial Management, Qeshm Free Zone-Full Time.**(May 2010 - September 2012)  
**Position:** IT and Statistics and Planning Expert.
  - Supporting and resolving IT related issues.
  - Submitting reports to management directly.
- **IT NET PRO Company-Full Time** (September 2010 - July 2012)  
**Position:** Project Consultant.
  - Designing Remote Indigenous Surveillance System Over Broadband Service Providers, PAP, TCI, SAP, WiMAX..
  - Designing and Implementing MCI Data Centre (Mobile Communication of IRAN).
  - Finalizing IT projects LOMs and LOPs.
- **City Telecom Mobile(CTM)-Full Time**(July 2012 - March 2013)  
**Position:** IT Support Specialist.
  - Supporting and resolving IT related issues.
  - Handling submitted tickets by dedicate users according to signed SLA.
  - Submitting reports to CEO directly.
- **WSI(Schlumberger Methods)-Full Time** (October 2013 - September 2016)  
**Position:** Kish IT Support.
  - Resolving all it related issues, such as, fixing laptops, server, PBX, VoIP, access cards, network devices, CCTV maintenance.
  - Reporting directly to location manager and IT manager.
- **Taban Tablo (Shahr)-Full Time** (August 2017 – July 2018)  
**Position:** Senior IT Support.
  - Resolving all it related issues, such as server backup, network, VoIP, CCTV, clients' problems, setting up firewalls, site to site VPNs.
  - Reporting directly to IT Manager and CEO.
- **Kashef Banking Security Governance Company-Full Time** (July 2018 – Till Now)  
**Position:** Incident Response Operator.
  - Tracing bank threats incidents/accidents and resolving issues.
  - Reporting directly to IT manager, CEO, CBI and bank representatives.
  - Handling banking forensic issues.

## EDUCATION

High School : International School-Cairo

Information Systems(IS), Bachelor (2009) : Cairo University

### GRADUATION PROJECT :

Designing and implementing a GIS based website such as [www.cairolocator.com](http://www.cairolocator.com) .

## ADDITIONAL INFORMATION

Languages	Reading	Writing	Speaking	Listening
Farsi (MT)	Excellent	Excellent	Excellent	Excellent
English	Excellent	Excellent	Excellent	Excellent
Arabic(Egyptian)	Good	Good	Excellent	Excellent
Turkish	Fair	Fair	Good	Good
Arabic(Iraqi)	Good	Good	Very Good	Very Good

## NON-TECHNICAL SKILLS

- Schlumberger Height Level 1 and 2 training.
- Schlumberger Top12.
- Schlumberger QHSE.

## TECHNICAL FAMILIARITIES

- Working Experience on Patton Visuality Devices (Y7900, T7712, T7714).
- Working Experience on Bluecoat packet shapers(ISP12000).
- Dude Application, Winbox , OPManager, Cacti, Veeam Backup, Kerio Firewall.
- CCTV (Installing and setting up analog and digital cameras. Installing DVRs and NVRs).
- VoIP (Installing and setting up VoIP systems).

## PERSONAL SKILLS

- Hard worker.
- Team Player.
- Self Motivated.
- Presentable.
- Fast learner and open to new knowledge.
- Able to research and use creative thinking.